



2012/2013 DRAFT ANNUAL REPORT

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HAPTER 1 – MAYOR'S FOREWORD AND EXECUTIVE SUMMARY

COMPONENT A: MAYOR'S FOREWORD

1.1. MAYOR'S FORWARD

(a) Vision

"We strive for the creation of an economic hub built on tourism, agriculture and mining"

(b) Key Policy Developments

(The Integrated Development Plan (IDP) of Mookgophong Local Municipality has consistently being assessed as the highly rated document by the Office of the MEC: Corporate Governance, Housing and Traditional Affairs over the years. Important strategic documents such Limpopo Economic Growth Plan, Municipal Turnaround Strategy, National Development Plan, Outcome 9 have found their voices in many different ways in the 2012/2013 IDP.

(c) Key Service Delivery Improvements

Mookgophong Local Municipality is a water service authority and Electricity service authority in some parts of the municipality and render basic services such as water, electricity and sanitation, The municipality has a challenge of bulk services. Two strategic position of the Municipal Manager and Social & Community Services has been filled and the remaining two will be filled in the first quarter of 2013/14. Audit Committee and Performance Audit Committee in place which assist in the process of Good governance and public participation.

- Mookgophong Local Municipality was able to achieve a QUALIFIED audit in 2011/12 Financial Year.
- Successful Implementation of GRAP.
- Consistently producing a highly credible IDP and a highly credible SDBIP.
- Municipality was able to fill the position of the Municipal Manager and Director Social and Community which were vacant for the very long time

Drawing Annual Financial Statements internally.

CHALLENGES

- The Municipality is largely still grant dependent.
- Culture of Non payment.
- Inability to measure Return on investment on Training.
- Lack of infrastructure development due to Moratorium on bulk services
- Cascading of Performance Management Systems to the lower levels.

(d) Public Participation

The Integrated Development Plan Representative Forum and the imibizo are the main vehicles which are used to drive public participation in the review of the IDP and the review of the performance targets. The Office of the Mayor embarks on the range of IDPs meetings and Imbizos in which case the complaints on service delivery are raised and addressed.

(e) Future Actions

To ensure that the spending on Capital projects is increased and service is enhanced.

(f)Agreements / Partnerships

No agreements made.

(g) Conclusion

Municipality has been able to have a qualified audit in 2011/12 for the second year running. This achievement has its own challenges since it is not only expected to obtain unqualified audit audit outcome but also to achieve clean audit outcome. The real success of Municipality will only be celebrated when the municipalities is able to achieve clean audit outcomes. As the municipality, we have the commitment, capacity and tenacity to do it only if and only if the municipal official are prepared to walk the talk with us.

N S Monyamane

Mayor

COMPONENT B: EXECUTIVE SUMMARY

1.2. MUNICIPAL MANAGER'S OVERVIEW

MUNICIPAL FUNCTION, POPUPATION AND ENVIRONMENTAL OVERVIEW

Mookgophong Local Municipality is a Category B municipality and it derives its powers and functions from the RSA Constitution and the Municipal Structures Act. In terms of its IDP, it performs the following functions:

It is critical for the organogram to be aligned to the IDP in order to allocate resources that can enable it to perform its legislative mandate. Attached as appendix on powers and functions.

Demographics

According to the 2007 Community Survey, the population across the municipalities was 16 087 451. The figures of 2001 Census are still used but are no longer relevant since a lot demographics changed. The 2011 Census result is **44121**

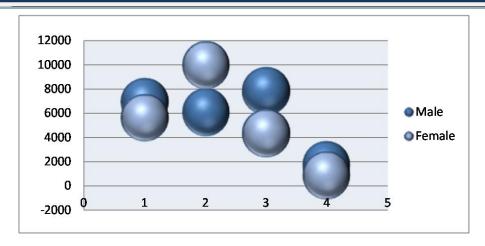
POPULATION GROUP	TOTAL NUMBER	% OF TOTAL POPULATION
African	33532	76
White	8604	19.5
Coloured	1103	2.5
Asian	882	2
Total:	44121	100

Figure 1. Demographics

Age and Gender Distribution: Mookgophong municipality has a very young population with the majority of people falling between the ages between 18 and 39. This age group is defined in terms of the National Social Development categories as people who are of a working age. This age distribution has far reaching consequences for the issues of development in general and service delivery in particular. The population in ward 4 is more than in all other wards. A detailed age distribution indicates that 37% of the people in the municipal area are under the category of youthful people between the ages of 15 and 39, 29% are children, 28% middle aged people and 6% are elderly people.

Employment: Unemployment in the municipal area as per the limited definition is estimated at 9% (source: STATS SA 2001). However as per the extended definition it is estimated at 29%. Only 36% of the total population in the municipality is employed (NB: The extended definition of unemployment includes those unemployed persons who have not made any attempt to look for work in the two weeks preceding the Census). The other 35% are falling under the non-employable as they are under the age of 17 or/and are pensioners (the old age).

. Household Income: 67% Majority of MLM population lives under the breadline (earn less than R15 600 per year). ++This translates into a monthly income of R1600 and lower per month for each household. A detailed assessment of the income distribution indicate that 67% of the people in the municipal area is living in abject poverty while 32% are barely making it every month and only about 1 % is relatively well off. This state of income relegates most of the community members to the category of the indigents.



1.4. Service Delivery Overview.

The service delivery of the municipality is confined to the provision of water ,Electricity ,Sanitation ,Refuse removal ,Road and storm water ,protection services and also on behalf of the district the following are provided disaster management and firefighting services . The provision of basic services to households can be summarized as follows:

Figure 2:Basic Services

Table 2.6 Number of households with services

Water

Households by type of water source	Number of Household	2010/11	2011/12	2012/13		
		Actual No	Actual no	Original Budget	Adjusted budget	Actual no
Piped Water: Inside dwelling	2563	2563	2563			2563
: Inside the yard	3784	3784	3784			3784
: From access point outside	1300	1300	1300			1300
the yard	1500	1500	1500			1500
Borehole : Spring	0	0	0			0
Dam/River/Stream	0	0	0			o
Water Vendor	0	0	0			0
Rainwater tank	0	0	0			0
Other	9147	9147	9147			9147
Total						

BASIC SERVICES	HOUSEHOLDS WITH ACCESS TO BASIC SERVICES
Water	Yard tap 97%
	Communal tap 3%
Electricity	Grid connection 100%
Sanitation	Waterborne 77%
	Septic tanks 23%
Refuse removal	Mass containers 58%
	Communal skips 42%

SANITATION

. Households by type of toilet facilities	No of Household	2010/11	2011/12	2012/2013		
		Actual no	Actual no	Original Budget	Adjusted Budget	Actual no
Flush toilet(connected to	5894	5894	5894			5894
sewerage system)	1500(farms)	1500(farms)	1500(farms)			1500(farms)
Flush toilet(with septic tank)	0	0	0			0
Dry toilet facility	0	0	0			0
Chemical toilet	0	0	0			0
Pit latrine with ventilation(VIP)	1300(Informal	1300(Informal	1300(Informal			1300(Informal
,	settlement)	settlement)	settlement)			settlement)
Pit latrine without ventilation	1347 (Ext 4&5)	1347 (Ext	1347 (Ext			1347 (Ext
Bucket latrine	0 '	4&5)	4&5)			4&5)
None	0	0	0			0
Total	99	0	0			0
		99	99			99

Municipality has one waste treatment plant. It caters for both Naboomspruit town and Mookgophong Township. Roedtan/Thusang has one pond and Farming community uses septic tanks. All Households in Mookgophong are connected to waterborne sewer except 817 Households in Ext 4 and 390 households in Ext 5.

BACKLOGS

		2011/12		2012/13			
Strategic objective	Indicator	Target	Actual	Target/	Actual	Variance	Measures to improve
	Number of households without basic sanitation	1722	0	1722	0	1722	Allocated Budget for designs in 2013/14

2.3 ELECTRICITY

Both Eskom and the Municipality provide electricity in the municipal area .The council is generally responsible for electricity provision in the urban core. While Eskom provide Mookgophong Township on pre-paid system and other farms, all Households in Mookgophong have access to; Grid connection. There are street lights combine with High **mass** light to provide better view at night.

. Households by type of toilet facilities	No of Household	Actual no	Actual no	Original Adjusted Actual no Budget Budget		
Electricity House connections By Municipality Households connection by Eskom Households by any means	8244					

Free Basic Services

Table 2.6 Number of households with access to free basic services

			2011/12		2012/13		
Strategic objective		Indicator	Target	Actual	Target/	Actual	Variance
	Water	Number of households with access to Free basic services water	1279	1279	1279	1279	1279
	Electricity	Number of households with access to Free basic services electricity	1279	1279	1279	1279	1279
	Refuse removal	Number of households with access to Free basic services refuse removal	1279	1279	1279	1279	1279

1.6. Organizational Development Overview

The Human Resources Management part of organizational development is beginning to be felt in the municipal environment. As a result OD in its wide scope is still new and municipalities are beginning to appreciate its importance. As mentioned earlier, the PMS was not cascaded, a few People with Disabilities and accessibility of the building, diversity management and important topics such as emotional intelligence and organizational culture still need some attention.

1.7. Auditor General Report

Municipality has obtain qualified audit opinion for the second time. For the year under review, municipality was able to established Audit Steering Committee which met on weekly to address audit queries. In 2011/2012 the Municipality had 74 Audit issue which were 100% attended to. Management also work as a team and issues of audit queries are addressed throughout the year and enjoy

the support of the political leadership in striving to achieve a clean audit outcome. The Operation Clean Audit is a permanent item on the agenda of all meetings,

1.8. Statutory Annual Report Process

	No.	Activity	Responsible Person	Timeframe
		Finalise 4 th quarter Report for previous financial year	MM	8 July 2013
	1			,
	2	Section 56 Performance Agreements and performance plan finalised	MM	15 July 2013
	3	Section 56 Performance Agreements and performance plan submitted to MEC	MM	31 July 2013
	4	Submit draft Annual Report to Internal Audit and Auditor-General	ММ	30 August 2013
	5	Audit/Performance committee considers draft Annual Report of municipality.	ММ	28 August 2013
	6	Mayor tables the unaudited Annual Report	ММ	29 August 2013
	7	Municipality submits draft Annual Report including consolidated annual financial statements and performance report to Auditor General.	MM	30August 2013
	8	Council adopts 2014/2015 IDP/Budget process plan	ММ	29 August 2013
	9	Annual Performance Report as submitted to Auditor General to be provided as input to the IDP Analysis Phase	MM	4 September 2013
	10	1 st (first) Quarter Annual Organizational performance report	ММ	6 September 2013
	11	Auditor General assesses draft Annual Report including consolidated Annual Financial Statements and Performance data	AG	2 September - 30
012/2		NUAL PERFORMANCE REPORT		October 2013 Page 18
014/2	12	Municipalities receive and start to address the Auditor General's comments	AG	3 November 2014
	13	Mayor tables Annual Report and audited Financial Statements to Council complete with the Auditor- General's Report	ММ	25 January 2014

15	Audited Annual Report is made public and representation is invited	MM	31 January 2014
16	Midterm Report to council	MM	31 January 2014
17	Adjustments budget to council	MM	31 January 2014
18	Oversight Committee assesses Annual Report	MM	10 February 2914
19	Performance Assessment of S56 (Formal) for second quarter	ММ	28 February 2014
20	Draft IDP/Budget to Audit Committee .	ММ	14 March 2014
21	Adoption of the Oversight report of the Annual report by council	ММ	26 March 2014
22	Table the 2014/2015 IDP/Budget /SDBIP and all related policies	ММ	26 March 2014
23	Oversight report is made public	MM	28 March 2014
24	Oversight report is submitted to relevant provincial councils	MM	2 April 2014
			T1.7.1

CHAPTER 2

INTRODUCTION TO GOVERNANCE

Mookgophong Local Municipality is a category B municipality and a plenary executive type of council . The Council comprises of 10 councilors of which 5 are indirectly elected and 5 are ward councilors. The majority of the councilors are the ANCs with 6 councilors whilst the minority is the DA with 2 councilors, FF with 1 and Cope with 1.

Throughout the year, the Municipal Manager as the head administration played his role in terms of section 55 of the Municipal Systems Act. Amongst many of his roles, the Municipal Manager was able to advise the political structures and political office bearers of the municipality and carried out the decisions of the political structures. It is the responsibility of the Municipal Manager to advise council to take decisions which in line with legislation and policies of council.

The Mayor has a dual role of the Chairperson of council and speaker .She presides over the sitting of council and ceremonial activities of council .During the year under review she convened 6 IDP forums 5 IDP ward based planning meetings ,5 Community Consultative meetings 3 Mayoral Imbiza and other ceremonies as per government calendar .There was also Exco Outreach program on the **28 September 2012**

The Mayor has attended 4 District Mayors /Speakers forum ,4 District Mayors Intergovernmental forum and 3 Premier Intergovernmental forum as well in some cases she was accompanied by the Municipal Manger .He also attended 4 District Municipal Managers forum ,

Good governance was ensured by the fact that Risk Officer was appointed, new Audit Committee was also appointed and they constituted the Risk Committee, Performance Audit Committee .II Employment Contract, Performance Agreements were signed and submitted to the MEC of COGHSTA on time and all report were submitted as per legislative requirement.

Municipal Public Account Committee was very effective ,has had 4 meetings to consider the 2011/2012 Annual report .able to consider the 2011/2012 Auditor General report and generated an Annual Oversight Report which was done within the correct time line .

COMPONENT A

POLITICAL AND ADMINISTRATIVE GOVERNANCE

2.1 **POLITICAL GOVERNANCE**

Section 52 (a) of the Municipal Finance Management Act provides that the Mayor must provide general political guidance over the fiscal and financial affairs of the council. The council had established in terms of Section 79 of the Municipal Structures Act. The following Section 80 committees

- 1. Budget, Treasury & IDP .2
- 2. Transformation, Administration and Corporate Services
- 3. Infrastructure Development.
- 4. Planning and Economic Development.
- 5. Special Projects.
- 6. Social & Community services, are chaired by the different Committee members.

All these section 80 committees are chaired by elected councils

Municipal Public Accounts Committee comprising of 5 members was established to play an overall oversight role and work closely with the Performance Audit Committee and the Audit Committee.

POLITICAL STRUCTURE

Picture













Front row: Cir SP Mafuna, Cir MS Langa, Cir W Kola, Cir AS Magowa

Second row: Clr HP Louw, Clr KS Lamola



Mayor Cllr NS Monyamane



Chief Whip: RM Kekana

Section 80 Committees

Budget , Treasury and IDP : Chairperson : Cllr RM Kekana

Members:

Cllr K.S Lamola

Cllr J.H Kleynhans

- Cllr L.W Kola
- · Cllr M.S Langa
- Cllr H.P Louw

Social & Community : Chairperson : Cllr AS Magowa

Members

Cllr E Boshof Cllr J.H Kleynhans

Cllr K.S Lamola Cllr L.W Kola

Infrastructure Development : Chairperson : Cllr W Kola

Members:

CIIr E Boshof CIIr M.S Langa CIIr J.H Kleynhans

CIIr S.P Mafuna

Planning & Economic Development: Chairperson : Cllr KS Lamola

Members

Clr Louw

Cllr M.S Langa

Cllr J.H Kleynhans

Cllr S.P Mafuna

Transformation and Administration: Chairperson: SP Mafuna

Members

Cllr K.S Lamola

Cllr J.H Kleynhans

Cllr L.W Kola

Cllr M.S Langa

Cllr H.P Louw

Special Projects: Chairperson: NS Monyamane

Members : Cllr L.W Kola

Cllr J.H Kleynhans

Cllr E Boshof

Cllr Lamola

MPAC: Chairperson: Clr MS Langa

Members;

Clr AS Magowa

Clr SP Mafuna

Clr HP Louw

Clr J Kleynhans

POLITICAL DECISION MAKING

Council had 13 ordinary council meetings ,6 special council meetings 9 portfolio committee meetings and 2 special portfolio meetings ..

With xxx Council resolutions taken of which xxx were implemented successfully and xxx . .

Table: for council meeting

Ordinary Council	Special Council meeting
31 July 2012	15 August 2012
31 August 2012	14 December 2012
16 October 2012	24 January 2013
06 November 2012	15 February 2013
29 November 2012	9 April 2013
05 February 2013	
26 February 2013	
28 March 2013	
04 April 2013	
30 April 2013	
28 May 2013	
25 June 2013	

2.2 ADMINISTRATIVE GOVERNANCE

In terms of section 54A of the Municipal Systems Amendment Act, the Municipal Manager is appointed as the Accounting Officer.

NP Magwala



Municipal Manager:

Municipal Manager is the Accounting Officer of the Institution as per legislation all section 56 Managers account to him ie ,Corporate services ,Budget & Treasury ,Infrastrure and Development andn Social & Community services .

Municipal Managers office has the following unit Strategic Management, Internal unit .Communication and Administration in the Satellite office in Roedtan



CFO: Dewald Eksteen

Chief Financial Officer: Department: Budget and Treasury Office comprises of the following divisions namely Supply Chain Management, Revenue Management, Budget & Reporting and Expenditure Management.



FMS Modise

Director: Infrastructure Development . The department comprises of the following Divisions namely: Water and sanitation services , Electricity services ,Roads and storm water and planning



Acting Director: Social Development and Community Development: The department comprises of 2 divisions namely Environmental Management, Traffic and licensing. Sports and Recreation, parks, waste management



PW MASETLHA

Acting Director: Corporate Support: The Department comprises of the divisions namely Human Resources Management, Information and Communication Technology and Administration and Legal.

COMPONENT B

INTERGOVERNMENTAL RELATIONS

INTERGOVERMENTAL RELATIONS FORUM

During the year under review, the Municipal Manager attended Municipal Managers Forum which forum is attended by all municipal managers in the district and 12 sector departments within the district. The mayor had also attended 4 mayors forum and 4 Premier Intergovernmental forum as well District lekgotla and Exco lekgotla.

COMPONENT C

PUBLIC ACCOUNTABILITY AND PARTICIPATION

In terms of section 15 of the Municipal Structures Act requires that a municipality must organize its administration to facilitate and promote a culture of accountability among its staff.

2.4 PUBLIC MEETINGS

Nature and purpose of a meeting	Date of event/meeting	Number of participating Municipal Councillors	Number of Community members attending	Number of participating Municipal Administrators	Dates and manner of feedback given to Community
Ward Based Planing	18 th October 2012B 19 th October 2012 17 th October 2012 20 th October 2012 22 October 2012	8 Councillors	Ward 1:400 people Ward 3: 150 people Ward 4: 100 people Ward 2: 80 people	5 Municipal Administration	Quarterly report meeting

			Ward 5: 600 peolpe		
Mayoral Imbizo					
Community Consultation	1.	8 Councillors	Ward 1:400 people	5 Municipal Administration	
Meeting			Ward 3: 150 people		
			Ward 4: 100 people		
			Ward 2: 80 people		
			Ward 5: 600 peolpe		

2.5 IDP PARTICIPATION AND ALIGNMENT

IDP Participation and Alignment criteria	Yes / No
Does the municipality have impact outcome, input and output indicators?	Yes
Does the IDP have priorities objectives, KPIs and development strategies?	Yes
Does the IDP have multi- year targets	Yes
Are the above aligned and can they calculate into a score?	Yes
Does the budget align directly to the KPIs in the strategic plan?	Yes
Do the IDP KPIs align to those of Section 57 Managers	Yes
Do the IDP KPIs lead to functional area KPIs as per SDBIP	Yes
Do the IDP KPIS align with the Provincial KPIs on the 12 outcomes	Yes
Were the indicators communicated to the public ?	Yes
Were the fourth quarter aligned submitted within stipulated time frames?	Yes

COMPONENT D

CORPORATE GOVERNANCE OVERVIEW

2.6 **RISK MANAGEMENT**

The Accounting officer must ensure that the municipality has and maintains effective, efficient and transparent system of financial, risk management and internal control. Risk Management is a valuable tool which increases an institution's prospects of success through minimizing negative outcomes and optimizing opportunities.

The municipality has a Risk Management Policy, Whistle Blowing Policy and Fraud and Anti-Corruption Policy. Furthermore there is Risk Management Strategy and Fraud Prevention Plan. These documents are reviewed annually.

A risk register which entails all risks which senior managers should address is compiled annually. A Risk Management Committee comprising of senior managers, divisional heads and chaired by an external chairperson is in place.

Significant risks are identified and prioritized every year.

No	Risk description	Background to the risk	Rating
1	Inaccurate billing	Incorrect meter readings and database information on the financial system	Critical
2	Negative audit opinion	1.Lack of staff ineffective internal controls in the Budget and Treasury Office 2. Non implementation of the internal audit's recommendation	Critical

3	Bursting pipes	Aged infrastructure	Critical
4	Water losses	Illegal connection of water pipes, municipal buildings and extension 4, 5, 6 not billed	Critical
5	Electricity losses and power failure	Municipal buildings not billed and overloaded circuit breaker	Critical
6	Lack of maintenance plans	The municipality does not have a maintenance plan for electricity, roads and water infrastructure	Critical
7	High vacancy rate in the Technical Services department	Shortage of staff due to employees who have gone on pension, passed away and not replaced	Critical
8	Loss of important and confidential information	7. Lack of backup systems Crushing and damage of the machines. 2. Accessibility to the municipality's records office is not controlled 3.Municipality's records are not safeguarded	Critical
9	Poor implementation of the SDBIP	Poor contract and project management. Lack of procurement plan.	Critical

1	0	Inability to accomplish HR objectives	10. Shortage of staff in HR, expansion of the municipality, workload and insufficient planning	Critical

2.8 SUPPLY CHAIN MANAGEMENT

The Supply Chain Management Policy has been reviewed and is therefore in line with the MFMA Regulations. The Budget and Treasury Office is ensuring that the abovementioned be implemented without fear or favour. The 3 bid system is in place and the officials who sit in the committees have a fairly good understanding of the SCM processes and regulations. The effective use of declaration of interest forms and regular reporting to Council on SCM Deviations .List of service providers who provided service to the **Municipality in 2012/2013**

TENDERS AWARDED FOR 2012/2013

Project	Description	Service Provider /Contractor	Amount	Date Awarded
1.	Compilation of Valuation	Unique Properties	1, 320,000,00	11 September 2012
2.	Data Cleansing	Utility Managemnt Services		6 August 2012
3.	Supply of pre-paid electricity	LANDIS GYR	1.615, 368,00	16 November 2012
4.	Resurfacing of street in Mookgophong	NFM Multi Consulting	1 88 595 00	12 October 2012
	(Consulting)			
5.	Bulk stormwater control Consulting	Mboyana and Associates	432 417 91	12 October 2012
		Engineers		
6.	Bulk stormwater control Consulting	Setshaba Consulting Engineers	557 436 37	12 October 2012
7.	Training on Municipal finance Management	Kgolo Institute	798 000 00	11 March 2013
	porogramme			

Updating of PPE register	Price Water Coopers	435 776 40	21 May 2013
Provision banking services	Standard Bank of SA	Per schedule	24 May 2013
10. Actuarial services	Arch Actuarial consulting	71 820 00	24 May 2013
11. Consulting on valuation to Landfill site	Worley Parsons Incorporating	277 726 00	24 May 2013
TOTAL		R 5 697 140 58	

List of service providers who serviced the Muncicpality in 2012/13 and their ranking

Name of service provider	Goods/Services	Budget	Number	of	Bids	/quotation
			received			

2.10. MUNICIPAL WEBSITE

The Information and Communication Technology is responsible for hosting the website with the assistance of SITA. In terms of the Municipal Systems Act a number of important documents must be put on the website which will also determine as to whether the website is user friendly, helpful and updated on a regular basis.

Documents published on the municipal website	
Current annual and adjustments budget and all budget related	Yes

documents	
	Yes
2011/12 Annual Report	
Y	es
	Yes
All current performance agreements in terms of section 57(1) (b) and resultant scorecards	
	NO
All service delivery agreements of 2012/2013	
	Yes
All long term borrowing contracts	
All quarterly reports tabled to Council	No
All supply chain management contracts above a certain value	
	N/A
Public Private Partnerships	
Information statement listing all the assets over a prescribed value	Yes
that have been disposed	
Contracts to which subsection of 33 applies	

2.11 PUBLIC SATISFACTION ON MUNICIPAL SERVICES

Mookgophong Local Municipality does not have a public satisfaction survey mechanism which can be used to assess the attitude of the community on the services it renders. This lack of mechanism makes it to be reactive and to rely too much on the Presidential and Premier hotlines.

CHAPTER 3

COMPONENT A

BASIC SERVICES

Municipality renders basic services to 8244 households in the municipal area with water ,electricity , sanitation and roads & storm waters Mookgophong Local Municipality is a Water Sevice Authority as well as Water Service Provider .

It is as well Electricity Service Authority as well as Electricity service in other parts while the remainining parts are provided and serviced Eskom.

Free.basic services are as well provided to xxx number of households

Water

Strategic objective	Performance indicator			2012/2013	2012/2013			
				Target	Actual	Actual Variance POE		Remedial action
	Number of household with access to water.	100%	8244 hh	100%	8244	0%	Billing report	
	Number of household with		8244 hh	100%	8244 hh	0%	Billing	

access to free basic water.						report	
Percentage of water quality compliance	100%	100%	100%	100%	0	Water quality report	

Electricity

Strategic objective			2011/2012				
		Target	Actual	Target	Actual	Varian ce	POE
To develop an	To develop and maintain an infrastructural system which provides sustainable access to basic services						
To develop and maintain an	Number of household with access electricity.	8244HH	8244HH	8244HH	8244HH	0	Billing report
infrastructur al system which	Num of household with access free basic electricity.	8244				0	Indigent register

provides sustainable access to	Percentage of energy saving	10%	10%	10%	10%	0	Minutes of energy forum
basic services	Number of project completed on time per department.	100%			100%	0%	MIG
	Number of projects completed within budget per department.						
	Number of AG audit queries related to department resolved.	1	1	1	1	1	Action plan
	Number of risk meeting attended	4	2	4	1	3	Risk management report
To ensure good governance and	Number of internal audit queries related to department resolved within agreed timeframe.	2	0	4	4	4	Internal audit report
accountabilit y	Number of departmental meeting held.	4	4	4	4	4	Minutes and agenda
	Number of portfolio committee Meeting	11	11	11	11	0	Council resolution

Employees (electricity)

	2012/13				
Job level	Employees No	Posts No	Employee No	Vacancies(Full time equivalents) No	Vacancies(as a % of total posts) %
0-3	1	1			
4-6	6	4			
7-9	0	0			
10-12	1	10			
13-15	0	0			
16-18	9	18			
19-20	0	0			
Total					

Sanitation

Strategic Performance indicator		2011/2012		2012/2013				
		Target	Actual	Target	Actual	Variance	POE	Remedial Action

To develop and maintain an infrastructural system which provides sustainable access to basic services

	Percentage of household with access to sanitation	100%	100%	100%	100%	0	Quarterly report	
To ensure financial managemen t and viability	Percentage of Operating budget variance per department YTD.				100%			
·	Number of project completed on time per department.							
	Number of projects completed within budget per department.	2	0	2	0	2	None	
To ensure good governance and accountabili	Number of IDP Rep Forum meetings attended.							

es

SOCIAL & COMMUNITY

			2011/2012		2012/2013					
Strategic Objective		Performance Indicator	Target	Actual	Target	Actual Achievem	nent	Variance	POE	Remedial action
To develop and maintain a	n infrastructura	al system which provi	ides sustainable	e access to ba	sic services					
To develop infrastructural systems to supply basic service	1	Number of refuse removal community based programme launched	4	4	4		Achieved	0	Photos and agenda attached	
To develop infrastructural systems to supply basic service	15	Number of illegal dumping sites addressed	10	20	15	H a c	Achieved Hot sports are taken care of continuous y.	5	See photos	
	8422hh	Number of households with access to solid waste (8422hh)		8422hh	8422hh	8 r s	Achieved 8422hh household s collected daily as	0	Please see refuse removal daily programm e	

					per program		
To ensure financial management and viability	100%	Percentage of project completed on time per department	100%	100%	Achieved	PMU Report	
	100%	Percentage of projects completed within budget per department.	100%	100%	Achieved	PMU Report	
To ensure good governance and accountability	100%	Percentage of Council Resolutions implemented	100%	100%	Achieved- 100%	Council resolutions report	
	1	Number of portfolio committee Meeting	4	1	Achieved -	Portfolio committee minutes	

REFUSE REMOVAL

PARKS & CEMETEIES

		2011/12		2012/2013				
Strategic Objective	Performance Indicator	Target	Actual	Target	Actual	Variance	POE	Remedial Action
To develop and maintain	an infrastructural sys	stem which pro	vides sustainab	ole access to ba	sic services			
To develop infrastructural systems to supply basic service	Number of parks maintained	6	6	6	Achieved 6 parks are maintained continuously .	0	See attached pictures See attached expenditure on maintenance	

To develop infrastructural systems to supply basic service To develop infrastructural systems to supply basic service	Number of graves dug Number of cemeteries maintained	6	6	6	Achieved- All 6 cemeteries are maintained	0	Please see pictures ,Burial orders and monthly report on statistics for burial made Income:see ledger Please see expenditure on the maintained of cemeteries And the pictures
To ensure good governance and accountability	Number of portfolio committee Meeting	4		1	Achieved - 3		Portfolio committee minutes

SPORTS & RECREATION

		2011/12 2012/2013						
Strategic Objective	Performance Indicator	Target	Actual	Target	Actual	Variance	POE	Remedia I action
To develop and maintain	an infrastructural syster	n which provid	es sustainable a	access to basic	services			
		2	2	2	Achieved 2 sports facilities maintained	0	Mainten ance report And monthly report	

LIBRARY

		2011/12		2012/2013	1			
Strategic Objective	Performance Indicator	Target	Actual	Target	Actual	Variance	Evidence	Remedial Action
To develop and maintain an infrastructural system which provides sustainable access to basic services								
To develop infrastructural systems to supply basic service	Number of paying who access library service	4400	4400	2030	Achieved	0	Please see register	
To develop infrastructural systems to supply basic service	Number of users who access library service	24600	24600	18 932	Achieved 18 989 users currently per month	0	Please see records of users	
To develop infrastructural systems to supply basic service	Internet users per month	1000	1000	909	Achieved - 1046 Maintain 6 internet stations	0	Monthly report	

TRAFFIC & LICENCING

		2011/12 2012/2013						
Strategic Objective	Performance Indicator	Target	Actual	Target	Actual	Variance	POE	Remedial Action
To develop and maintain	an infrastructural system which	provides sustai	nable acces	s to basic serv	vices			
To develop infrastructural systems to supply basic service	Number of bookings for driver's license	1600	1600	1028	Achieved 996		Please see the RD329 report and the monthly report submitted to council	
To develop infrastructural systems to supply basic service	Number of driver's license issued Including renewals	2400	2400	1066	Achieved		Please see the RD329 report and the monthly report submitted to council	

To develop infrastructural systems to supply basic service	Number of bookings for leaners license	1200	1200	583	Achieved 583	0	Please see the RD329 report and the monthly report submitted to council
To develop infrastructural systems to supply basic service	Number of learners issued	1000	1000	358	Achieved 358	0	Please see the RD329 report and the monthly report submitted to council
To develop infrastructural systems to supply basic service	Number of bookings for roadworthy certificate	800	800	147	Not achieved	0	See Monthly report
To develop infrastructural systems to supply basic service	Number of roadworthy certificate issued	800	800	135	Not achieved 135	0	See Monthly report

To develop infrastructural systems to supply basic service	Percentage of reported disasters attended to	100%	100%	100%	Achieved disaster has been reported and addressed	0	Monthly reports	
To develop infrastructural systems to supply basic service	Number of Disaster Management Meetings attended	4	4	0	no meeting took place	4	None	

	2011/2012		2012/2013			
Job level	Employees No	Posts No	Employee No	Vacancies(Full equivalents) No	time	Vacancies(as a % of total posts) %
0-3						
4-6						
7-9						
10-12						
13-15						
16-18						
19-20						
Total						

Electricity

	2012/13				
Job level	Employees No	Posts No	Employee No	Vacancies(Full time equivalents) No	Vacancies(as a % of total posts) %
0-3	1	1			
4-6	6	4			
7-9	0	0			
10-12	1	10			
13-15	0	0			
16-18	9	18			
19-20	0	0			
Total					

Sanitation

	2012/13				
Job level	Employees No	Posts No	Employee No	Vacancies(Full time equivalents) No	Vacancies(as a % of total posts) %
0-3	0	0			
4-6	1	4			
7-9	0	0			
10-12	3	12			
13-15	4	13			
16-18	5	18			
19-20	0	0			
Total					

	2012/13				
Job level	Employees No	Posts No	Employee No	Vacancies(Full time equivalents) No	Vacancies(as a % of total posts) %
0-3	0	0			
4-6	1	4			
7-9	0	0			
10-12	3	12			
13-15	4	13			
16-18	5	18			
19-20	0	0			
Total					

COMPONENT B ROAD TRANSPORT

Strategic objective	Performance indicator	2011/2012		2012/2013					
		Target Actual		Target	Actual	Variance	POE	Remedial action	
R	emedial	100%		2,4km	100%				
	Number of kilometer road surfaced.	100%			100%				

	2012/13				
Job level	Employees No	Posts No	Employee No	Vacancies(Full time equivalents) No	Vacancies(as a % of total posts) %
0-3	0	0			
4-6	1	4			
7-9	0	0			
10-12	3	12			
13-15	4	13			
16-18	5	18			
19-20	0	0			
Total					

PLANNING & INFRASTRUCTURE

Strategic objective	Performance indicator	2011/2012		2012/2013				
		Target	Actual	Target	Actual	Variance	POE	Remedial Action
To ensure integrated and sustainable use of land	Number of land applications for development responded within 3 month.	100%	Applications to be taken to council	100%	2 land applicati ons taken to council			

Number of building plans approved.	100%	plans submitted = 8 plans approved = 5 plans outstanding = 3 Foundation inspection= 3	100%	Building plans submitte d = 9 Building plans approve d = 9 1 occupati onal certificat e 6 Foundati on inspectio n	
Number of SDF projects implemented.	100%	To source funds for SDF projects	100%	to source fund for SDF projects	

Number of initiatives to support human settlement	100%	Attend Provincial human settlement meetings/Age nda or minutes	100%	2 meetings held for human settleme nt support		
Number of risk meeting attended						

COMPONENT C

LOCAL ECONOMIC DEVELOPMENT

2011/2012				2012/2013						
Strategic Objective	Performance indicators	Target	Achievements	Target	Achievement	Varience	POE	Remedial action		
To create a condu	cive environment for b	ousinesses to	invest and prosper							
To create a conducive environment for businesses to	Number of LED Forum meeting attended	4	0/4 No meeting arranged Not Achieved	4	0/4 No meeting arranged Not Achieved	4	None	To ensure that thers enough budget .		

							I	
invest and prosper		100%	100% all resolution implemented Partially achieved	100%	100% all resolution implemented Partially achieved	0	Minutes of department al meeting	To ensure that thers enough budget .
	Number of jobs created through LED projects/ special projects	74	74 jobs created Achieved	88	88 jobs created Voda park EPWP Achieved	0	EPWP report	
	Number of SMMES 10 trained		6/10 SMMEs trained Not achieved	10	6/10 SMMEs trained Not achieved	4	Performance report	To solicit support from sector department.
	Number of Cooperative supported	5	5/5 Cooperatives supported Achieved	5	5/5 Cooperatives supported Achieved	0	Performance report	
	% of support given to special focus people	1	Achieved	None	Achieved 100% all focal groups supported.	0	LED report	

	er of Ward 5 ttees reports ted	5/5 ward committee report Achieved	5	5/5 ward committee report Achieved	0	Council Agenda	
	er of Wards 1 nenting the	Achieved	1	Achieved	0	Ward report	
Commi	er of Ward 5 ttees ted in view of ding model	5/5 ward committee supported Achieved	5	5/5 ward committee supported Achieved	0	Ward committee report	
Numbe Manag Departi meetin	ement/ mental	24/24 management meeting held Achieved	24	24/24 management meeting held Achieved	0	Minutes o	

INTERNAL AUDIT UNIT

КРА	Service	Outline Service	2011/12		2012/13	3			
	objectives	Indicator	Target	Actual	Target	Actual	Varience	POE	Remedial Action
To deepen democra	ncy and promote acco	untability							
To deepen democracy and promote accountability	To ensure good governance and accountability	% of Internal audit queries resolved	100%	All achieved interna audit queries resolved 100%	100%	100%	0%	Action plan	
To deepen democracy and promote accountability	To ensure good governance and accountability	% of presidential hotline addressed	100%	100%	100%	100%	0%	President ial report	
To deepen democracy and promote accountability	To ensure good governance and accountability	Proportionate increase in PMS compliance	100%	100%	100%	100%	0%		

Employees Financial Services

	2010/11		2011/12		
Job level	Employees	Posts No	Employee No	Vacancies(Full time equivalents)	Vacancies(as a % of total posts) %
	No			No	
0-3	3	4			
4-6	4	4			
7-9	5	5			
10-12	10	10			
13-15					
16-18					
19-20					
Total	22	22			

COMPONENT I

CORPORATE POLICY OFFICES AND OTHER SERVICES

2011/	2012					2012/2013					
КРА	Strategic objective	Division	Key Performance indicator	Target	Actual	Target	Actual Achievement	Varience	POE	Remedial action	
Finance management and viability	To ensure financial management and viability	All divisions	Percentage of variance on operating budget	Less than 10%	Less than 10%	Less than 10%	Less than 10%	Less than 10%	Trial balance		
Rial balance	To ensure financial management and viability	Legal	Percentage of demand letters issued to debtors	100%	100%	100%	`100%	60%	Letters of demand		
Finance management and viability	To ensure financial management and viability	All Divisions	Percentage of project completed on time per department.	100%	100%	100%	100%	100%	Project status report		
Transformation and Organisational development	To ensure effective and efficient administration	Human Resources	Percentage of training budget actually spent on implementing its WSP.	30%	50%	75%	100%	100%	ATR		

Transformation and Organisational development	To ensure effective and efficient administration	Human Resources	Number of safety inspections conducted	1	1	1	1	4		
Transformation and organisational development	To ensure effective and efficient administration	Human Resources	Percentage of screened newly recruited employees	100%	100%	100%	100%	100%	Screening report	
Transformation and organisational development	To ensure effective and efficient administration	Human Resources	Percentage of new employees inducted	100%	100%	100%	100%	100%	Induction report	
Transformation and organisational development	To ensure effective and efficient administration	Human Resources	Number of strategic positions filled by competent stuff	4	4	4	4	3/4	Appointment letters	To fastrack the process of appointment on strategic position
Transformation and organizational development	To ensure effective and efficient administration	Human Resources	Percentage of issues raised by Health and Safety Representatives implemented	100%	100%	100%	100%	100%	OHS REPORT	
Transformation and organisational development	To ensure effective and efficient administration	Human Resources	Percentage of accidents reported	100%	100%	100%	100%	100%		
Transformation and organisational development	To ensure effective and efficient administration	Human Resources	Rand value actually spent on training	400 000	400 000	R100 000	R120 000	R120 000	ATR	

										<u> </u>
Transformation and Organisational development	To ensure effective and efficient administration	Administratio n	Percentage of bookings for Sports facilities	100%	100%	100%	100%	100%	Monthly report	
Good governance and public participation	To ensure good governance and accountability	Administratio n	Number of council meeting held.	11	11	11	11	11	Council agenda	
Good governance and Public Participation	To ensure good governance and accountability	Administratio n	Number of staff meeting held.	3	3	3	3	12	Agenda for staff meeting	
Good governance and Public Participation	To ensure good governance and accountability	Administratio n	Percentage of council resolution related to CS implemented within time frame	100%	100%	100%	100%	100%	Council agenda	
Good governance and Public Participation	To ensure good governance and accountability	Legal	Percentage of legal opinion drafted internally.	100%	100%	100%	100%	100%		
Good governance and Public Participation	To ensure good governance and accountability	Human Resources	Number of local labour forum held.	3	3	3	3	12	LLF report	
Good governance and Public Participation	To ensure good governance and accountability	Human Resources	Number of training committee meetings held.	1	1	1	1	4	ATR	
Good governance and	To ensure good governance and	Human	Percentage of employees from	90%	90%	90%	90%	90%	EEP	

Public Participation	accountability	Resources	designated groups appointed in the first three levels.							
Good governance and Public Participation	To ensure good governance and accountability	Human Resources and Legal	Percentage of Audit queries relates to CS resolved.	Not applicabl e	20%	40%	80%	100%	Action plan	
Good governance and Public Participation	To ensure good governance and accountability	Administratio n	Number of ward committee reports submitted.	5	5	5	5	20	Monthly report	
Good governance and Public Participation	To ensure good governance and accountability	Legal	Percentage of SLA's drafted. and monitored	100%	100%	100%	100%	100%		
Good governance and Public Participation	To ensure good governance and accountability	Human Resources	Percentage of people EAP cases referred.	100%	100%	100%	100%	1005		
Good governance and Public Participation	To ensure good governance and accountability	Human Resources	Number of councilors undergoing trainings	10	10	10	10	10	ATR	
Good governance and Public Participation	To ensure good governance and accountability	Human Resources	Percentage of budgeted positions filled.	100%	100%	100%	100%	100%	Vacancy management plan	
Good Governance	To ensure good governance and	All divisions	Number of portfolio committee	1	1	1	1	4	Monthly report	

	accountability		Meeting attended						
Transformation and Organisational development.	To ensure effective and efficient administration	Administratio n	Percentage of reduced turnaround time for end- user support.	90%	90%	90%	90%	90%	
Transformation and Organisational development.	To ensure effective and efficient administration	Administratio n	Percentage of contracts kept safe	100%	100%	100%	100%	100%	
		Legal	Number of contracts lost	0	0	0	0	0	
Transformation and Organisational development.	To ensure effective and efficient administration	Administratio n	Percentage of downtime on the network.	5%	5%	5%	5%	20%	
Transformation and Organisational development.	To ensure effective and efficient administration	Administratio n	Percentage of legal documents placed on website	100%	100%	100%	100%	100%	
Transformation and Organisational development.	To ensure effective and efficient administration	Administratio n	Percentage of approved policies.	100%	100%	100%	100%	100%	
Transformation and organisational development	To ensure effective and efficient administration	Administratio n	Percentage of weekly plans submitted	100%	100%	100%	100%	100%	
Transformation and Organisational	To ensure effective and efficient	Administratio	Number of	10	10	10	10	40	

de element	- 4 - 1 - 1 - 1 - 1	Ι.		Ι		I			
development.	administration	n	queries registered						
Transformation and Organisational development.	To ensure effective and efficient administration	Administratio n	Percentage of queries addressed	100%	100%	100%	100%	100%	
Transformation and Organisational development.	To ensure effective and efficient administration	Administratio n	Percentage of routine network Maintenance done	100%	100%	100%	100%	100%	
Transformation and Organisational development.	To ensure effective and efficient administration	Administratio n	Percentage of response to system failures.	100%	100%	100%	100%	100%	
Transformation and Organisational development	To ensure effective and efficient administration	Administratio n	Percentage of Implementation of MSP.	30%	30%	30%	30%	30%	
Transformation and Organisational development.	To ensure effective and efficient administration	Administratio n	Percentage new (planned) software solutions implemented/ope rationalised.	100%	100%	100%	100%	100%	
Transformation and Organisational development.	To ensure effective and efficient administration	Administratio n	Number of set – up Maintance and remove user network accounts.	100%	100%	100%	100%	100%	
Transformation and organisational	To ensure effective and efficient	Administratio	Percentage of files delivered time	100%	100%	100%	100%	100%	

development	administration	n	frame						
Transformation and organisational development.	To ensure effective and efficient administration	Administratio n	Percentage of general maintenance of hardware	100%	100%	100%	100%	100%	
Transformation and	To ensure effective and efficient administration	Administratio n	Percentage of fraud and corruption case4s reported to SAPS	100%	100%	100%	100%	100%	

ICT Service Policy Objectives taken from the IDP

Service	Outline Service INDICATOR	2010/11		2011/12		2012/13			
objectives		Target	Actual	Target	Actual	Target	Actual	POE	Remedial action
To develop and in									

Employees Corporate Services

	2011/2012		2012/13									
Job level	Employees No	Posts No	Employee No	Vacancies(Full time equivalents) No	Vacancies(as a % of total posts) %							
0-3	2	3										
4-6												
7-9												
10-12												
13-15												
16-18												
19-20												
Total												

KPA	Strategic objectives	Division	Performance indicators	Baseline 2011/12	Annual Target 2012/2013	Q1	Q2	Q3	Q4	Actual Achievements	Variance	POE	Remedial Action
Local economic development	To create conducive environment to local economic development	Strategic Planning	Number of LED forum meeting attended	4	4	1	1	1	1	¾ meetings not achieved	4	None	Establish LED unit
Local economic development	To create conducive environment to local economic development	Strategic Planning	Percentage of meeting resolutions implemented	100%	100%	100%	100%	100%	100%	100% Achieved all resolution implementation	0	Departmental meeting minutes	
Local economic development	To create conducive environment to local economic development	Strategic Planning	Number of jobs created through LED projects/Special Programmes	74	80	0	15	10	10	80 jobs created	0	EPWP report	
Local economic	To create conducive	Strategic	Number of SMMES	8	8	2	2	2	2	Achieved 8/8	0	Quarterly	

development	environment to local	Planning	trained							smmes trained		report	
	economic development												
Local economic development	To create conducive environment to local economic development	Strategic Planning	Number of Cooperatives supported	5	5	1	1	1	2	Achieved 5/5 cooperatives suppoeted	0	LED report	
Finance management and viability	To ensure financial management and viability	All Divisions	Percentage of project completed on time per department.	100%	100%	100%	100%	100%	100%	100% all operational projects	0	Status report	
Finance management and viability	To ensure financial management and viability	All Divisions	Percentage of projects completed within budget per department.	100%	100%	100%	100%	100%	100%	Achieved all projects completed within the budget	0	Status report	
Good governance and public participation	To ensure good governance and accountability	OTM(Youth Officer)	Number of Youth Program me implemented	12	12	3	3	3	3	Achieved 12 youth projects implemented	0	Projects report	
Good governance and public participation	To ensure good governance and accountability	OTM(Youth Officer)	Number of Youth activities implemented	12	12	3	3	3	3	Achievd 12 youth	0	report	

	•												
Good governance and public participation	To ensure good governance and accountability	OTM(Youth Officer)	% of Youth empowered	100%	100%	100%	100%	100%	100%	Achieved 100%b youth were empowered	0	report	
Good Governance and Public Participation	To ensure good governance and accountability	Strategic Planning	Number of District Municipal Managers Forum attended.	4	4	1	1	1	1	4	0	Agenda and minutes	
Good Governance and Public participation	To ensure good governance and accountability	Strategic planning	Number of IDP Steering Committee meeting chaired.	4	4	1	1	1	1	Achieved 4/4 idp steering committee meeting organized	0	Minutes of the meeting	
Good Governance and Public Participation	To ensure good governance and accountability	Strategic Planning	Number of IDP Rep Forum meeting attended.	4	4	1	1	1	1	Achieved 4/4 IDP REP FORUM ATTENDED	0	Minutes of the meeting	
Good governance and public participation	To ensure good governance and accountability	Public Participation	Percentage of Presidential hot line issues addressed.	100%	100%	100%	100%	100%	100%	All queries from the hotline were adressed 100%	0	Hotline report	
Good governance and public participation	To ensure good governance and accountability	Strategic Planning	Number of statutory notices placed in local newspaper.	6	6	6	6	6	6	Achieved all statutory notice on the website .	0	Websites	
Good governance and public	To ensure good governance and	ОММ	Number of local imbizo organised	4	4	1	1	1	1	¼ imbizo were held .	3	Monthly report	

participation	accountability											
	·											
Good governance and public participation	To ensure good governance and accountability	ОММ	Number of Ward Committees reports submitted.	60	60	15	15	15	15	60 ward committee reports submitted	0	Monthly report
Good governance and public participation	To ensure good governance and accountability	ОММ	Number of ward committees supported in view of the funding model	60	60	15	15	15	15	60 ward committee supported .	0	Monthly report
Good governance and public participation	To ensure good governance and accountability	ОММ	Percentage of functional ward committees	100%	100%	100%	100%	100%	100%	100% All ward are function .	0	Monthly
Good governance and public participation	To ensure good governance and accountability	Strategic Planning	Number of Departmental meetings held.	12	12	3	3	3	2	Achieved 11/12 Departmental meeting	0	Departmental meeting minutes
Good governance and public participation	To ensure good governance and accountability	Strategic Planning	Percentage of Council Resolutions implemented.	100%	100%	100%	100%	100%	100%	Achieved 100% all council reolution implemented	0	Council resolution
Good governance and public participation	To ensure good governance and accountability	Strategic Planning	Rate of Credible IDP.	1	1	N/A	N/A	N/A	N/A	Achieved a highly credible IDP	0	Idp Document
Good governance and public participation	To ensure good governance and accountability	Strategic Planning	Submission of Annual Report on time.	1	1	N/A	N/A	January 2012	N/A	Achieved Annual report submitted	0	Annual report

Good governance and public participation	To ensure good governance and accountability	Strategic Planning	Submission of Performance Report on time.	1	1	August 2011	N/A	N/A	N/A	Achieved APT submitted on time	0	APR	
Good governance and public participation	To ensure good governance and accountability	Internal Audit	Percentage of audit queries related to the OMM addressed	100%	100%	100%	100%	100%	100%	Achieved 100% all queries related to omm addressed	0	Action plan	
Good governance and public participation	To ensure good governance and accountability	Strategic Planning	Number of risk meeting attended.	4	4	1	1	1	1	2/4 risks meeting convevened	2	Minutes of risk meeting	
Good governance and Public Participation	To ensure good governance and accountability	Strategic Planning	Percentage of Management Meeting Resolutions related to OMM implemented within timeframe.	100%	100%	100%	100%	100%	100%	Achieved 100% All council resolution relating to OMM has been implemented	0	Minutes of the meeting	
Good Governance and Public Participation	To ensure good governance and accountability	Strategic Planning	Percentage of service delivery complaints related to department addressed within 30 calendar days after reporting.	100%	100%	100%	100%	100%	100%	100% Achieved All service delivery complains addressed	0	Complain register	
Transformation and organizational development	To ensure effective and efficient administration	Strategic Planning	Number of signed performance agreement.	5	5	5	N/A	N/A	N/A	5/5 PA signed	0	PA	

Transformation and institutional development	To ensure effective and efficient administration	ММ	Number of quarterly performance assessments conducted by Municipal Manager.	4	4	1	1	1	1	0/4 Not achieved no assessment conducted	4	None	
Transformation and institutional development	To ensure effective and efficient administration	ОММ	Number of Communications Forum meeting attended	4	4	1	1	1	1	4/4 all forum attended	0	minutes	

COMPONENT K:

ORGANISATIONAL PERFORMANCE SCORECARD

OFFICE OF THE MUNICIPAL MANAGER

КРА	Strategic Objectives	Performance Indicators	First quarter deliverable	Second Quarter deliverables	Third quarter deliverables	Fourth Quarter Deliverables	Outcome	Evidence	Remedial Action
Infrastructure and Basic services	To develop infrastructural systems to supply basic service	Number of Project Status Report submitted	3	3	3	3	Achieved	Report	NA
Local economic development	To create conducive environment to local economic development	Percentage of tenders awarded to local service providers.	20%	20%	20%	20%	Achieved	Register	NA

Financial management and viability	To ensure financial management and viability	Number of salary control account reports submitted	1	1	1	1	Achieved (last quarter)	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of debtor control accounts submitted	1	1	1	1	Achieved (last quarter)	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of creditor control accounts submitted	1	1	1	1	Achieved (last quarter)	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of deposit accounts submitted	1	1	1	1	Achieved (last quarter)	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of stores control accounts reported	1	1	1	1	Achieved (last quarter)	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of suspense control account reports submitted	1	1	1	1	Achieved (last quarter)	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of fruitless, waste and unauthorized account submitted	1	1	1	1	Not Achieved	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of SARS/VAT returns submitted on time	1	1	1	1	Achieved	Register	NA

Financial management and viability	To ensure financial management and viability	Debt collection period before impairment	150 days	148 days	147 days	145 days	Not achieved	Register	Capacitate collection unit
Financial management and viability	To ensure financial management and viability	Number of section 71 reports submitted.	3	3	3	3	Achieved	Report	NA
Financial management and viability	To ensure financial management and viability	Number of section 66 report submitted.	3	3	3	3	Achieved	Report	NA
Financial management and viability	To ensure financial management and viability	Percentage of projects completed on time.	100%	100%	100%	100%	No projects	Register	NA
Financial management and viability	To ensure financial management and viability	Percentage Charged / Payments received	85%	87%	90%	92%	Not achieved	Report	Capacitate collection unit
Financial management and viability	To ensure financial management and viability	Percentage of outstanding trade creditors to Pro rata Budgeted Expenses	Less than 10% variance	Less than 10% variance	Less than 10% variance	Less than 10% variance	Achieved	Report	NA
Financial management and viability	To ensure financial management and viability	Percentage outstanding debt to Budgeted Opex Revenue	34%	33%	32%	31%	Not achieved	Register	Capacitate collection unit

Financial management and viability	To ensure financial management and viability	Approval of IDP/budget.	N/A	N/A	N/A	May 2013	Achieved	Minutes	NA
Financial management and viability	To ensure financial management and viability	Number of FMG report submitted.	3	3	3	3	Achieved	Report	NA
Financial management and viability	To ensure financial management and viability	Annual financial statement submitted on time.	31 st August 2012	N/A	N/A	N/A	Achieved	Report	NA
Financial management and viability	To ensure financial management and viability	Number of MFMA quarterly returns forms submitted	1	1	1	1	Achieved	Report	NA
Financial management and viability	To ensure financial management and viability	Number of asset audit conducted	1	1	1	1	Achieved (only in last quarter)	Register	Capacitate Asset Unit
Financial management and viability	To ensure financial management and viability	Number of bank reconciliation submitted	3	3	3	3	Achieved	Register	NA
Financial management and viability	To ensure financial management and viability	Percentage of projects completed within budget	100%	100%	100%	100%	Achieved	Register	NA
Financial management and viability	To ensure financial management and viability	Percentage of operating budget variance	10%	10%	10%	10%	Achieved	Report	NA

Financial management and viability	To ensure financial management and viability	Percentage of capital budget variance	Less than 10% variance	Less than 10% variance	Less than 10% variance	Less than 10% variance	Not Achieved	Report	Improved management control
Financial management and viability	To ensure financial management and viability	Number of people receiving free basic services	2500	2500	2500	2500	Not Achieved	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Tabling of IDP/Budget.	N/A	N/A	31 March 2013	N/A	Achieved	Minutes	NA
Financial viability	To ensure financial management and viability	Number of SCM deviations reports submitted to Council	1	1	1	1	Achieved	Report	NA
Financial viability	To ensure financial management and viability	Number of MSIG report submitted	3	3	3	3	Achieved	Report	NA
Finance management and viability	To ensure financial management and viability	Percentage of project completed on time per department.	100%	100%	100%	100%	Not Achieved	Register	Improved management control
Finance management and viability	To ensure financial management and viability	Percentage of projects completed within budget for the department.	100%	100%	100%	100%	No Projects	Report	NA
Good Governance and Public Participation	To ensure good governance and accountability	Percentage of AG audit queries related to BTO resolved.	100%	100%	100%	100%	Achieved	Register	NA
Good Governance and Public	To ensure good governance and	Percentage of identified risks addressed	20%	40%	60%	80%	Achieved	Register	NA

participation	accountability								
Good Governance and Public Participation	To ensure good governance and accountability	Percentage of council resolutions related to BTO implemented within time frame	100%	100%	100%	100%	Achieved	Register	NA
Good governance and public participation	To ensure good governance and accountability	Percentage of management meeting resolution related to BTO implemented	100%	100%	100%	100%	Achieved	Register	NA
Good governance and public participation	To ensure good governance and accountability	Percentage of OPEX spent on repairs and maintenance	10%	10%	10%	10%	Not Achieved	Report	Improved management control
Good governance and public participation	To ensure good governance and accountability	Percentage of service providers paid within 30 days	100%	100%	100%	100%	Not Achieved	Register	Improved cashflow
Good Governance and Public Participation	To ensure good governance and accountability	Number of departmental meeting held	3	3	3	3	Achieved	Minutes	NA
Good Governance and Public Participation	To ensure good governance and accountability	Percentage of MTAS resolution implemented.	100%	100%	100%	100%	Not Achieved	Register	Improved management control
Good Governance and Public Participation	To ensure good governance and accountability	Number of GRAP compliance assets register implemented	1	1	1	1	Achieved	Register	NA

Good Governance and Public Participation	To ensure good governance and accountability	Number of auctions held for redundant assets.	N/A	N/A	N/A	1	Not Achieved	Register	Capacitate Asset Unit
Good Governance and Public Participation	To ensure good governance and accountability	Number of CFO forum meeting attended	1	1	1	1	Achieved	Minutes	NA
Good Governance and Public Participation	To ensure good governance and accountability	Number of portfolio committee meeting attended	3	2	3	3	Achieved	Minutes	NA
Good Governance and Public Participation	To ensure good governance and accountability	Percentage of internal audit queries related to BTO resolved.	100%	100%	100%	100%	Not Achieved	Report	Improved management control
Good Governance and Public Participation	To ensure good governance and accountability	Number of legislative required documents put on the website	2	2	2	2	Achieved	Website	NA

BUDGET & TREASURY

КРА	Strategic Objectives	Performance Indicators	First quarter deliverable	Second Quarter deliverables	Third quarter deliverables	Fourth Quarter Deliverables	Outcome	Evidence	Remedial Action
Infrastructure and Basic services	To develop infrastructural systems to supply basic service	Number of Project Status Report submitted	3	3	3	3	Achieved	Report	NA
Local economic development	To create conducive environment to local economic development	Percentage of tenders awarded to local service providers.	20%	20%	20%	20%	Achieved	Register	NA
Financial management and viability	To ensure financial management and viability	Number of salary control account reports submitted	1	1	1	1	Achieved (last quarter)	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of debtor control accounts submitted	1	1	1	1	Achieved (last quarter)	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of creditor control accounts submitted	1	1	1	1	Achieved (last quarter)	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of deposit accounts submitted	1	1	1	1	Achieved (last quarter)	Register	Improved management control

Financial management and viability	To ensure financial management and viability	Number of stores control accounts reported	1	1	1	1	Achieved (last quarter)	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of suspense control account reports submitted	1	1	1	1	Achieved (last quarter)	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of fruitless, waste and unauthorized account submitted	1	1	1	1	Not Achieved	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Number of SARS/VAT returns submitted on time	1	1	1	1	Achieved	Register	NA
Financial management and viability	To ensure financial management and viability	Debt collection period before impairment	150 days	148 days	147 days	145 days	Not achieved	Register	Capacitate collection unit
Financial management and viability	To ensure financial management and viability	Number of section 71 reports submitted.	3	3	3	3	Achieved	Report	NA
Financial management and viability	To ensure financial management and viability	Number of section 66 report submitted.	3	3	3	3	Achieved	Report	NA
Financial management and viability	To ensure financial management and viability	Percentage of projects completed on time.	100%	100%	100%	100%	No projects	Register	NA

Financial management and viability	To ensure financial management and viability	Percentage Charged / Payments received	85%	87%	90%	92%	Not achieved	Report	Capacitate collection unit
Financial management and viability	To ensure financial management and viability	Percentage of outstanding trade creditors to Pro rata Budgeted Expenses	Less than 10% variance	Less than 10% variance	Less than 10% variance	Less than 10% variance	Achieved	Report	NA
Financial management and viability	To ensure financial management and viability	Percentage outstanding debt to Budgeted Opex Revenue	34%	33%	32%	31%	Not achieved	Register	Capacitate collection unit
Financial management and viability	To ensure financial management and viability	Approval of IDP/budget.	N/A	N/A	N/A	May 2013	Achieved	Minutes	NA
Financial management and viability	To ensure financial management and viability	Number of FMG report submitted.	3	3	3	3	Achieved	Report	NA
Financial management and viability	To ensure financial management and viability	Annual financial statement submitted on time.	31 st August 2012	N/A	N/A	N/A	Achieved	Report	NA
Financial management and viability	To ensure financial management and viability	Number of MFMA quarterly returns forms submitted	1	1	1	1	Achieved	Report	NA

Financial management and viability	To ensure financial management and viability	Number of asset audit conducted	1	1	1	1	Achieved (only in last quarter)	Register	Capacitate Asset Unit
Financial management and viability	To ensure financial management and viability	Number of bank reconciliation submitted	3	3	3	3	Achieved	Register	NA
Financial management and viability	To ensure financial management and viability	Percentage of projects completed within budget	100%	100%	100%	100%	Achieved	Register	NA
Financial management and viability	To ensure financial management and viability	Percentage of operating budget variance	10%	10%	10%	10%	Achieved	Report	NA
Financial management and viability	To ensure financial management and viability	Percentage of capital budget variance	Less than 10% variance	Less than 10% variance	Less than 10% variance	Less than 10% variance	Not Achieved	Report	Improved management control
Financial management and viability	To ensure financial management and viability	Number of people receiving free basic services	2500	2500	2500	2500	Not Achieved	Register	Improved management control
Financial management and viability	To ensure financial management and viability	Tabling of IDP/Budget.	N/A	N/A	31 March 2013	N/A	Achieved	Minutes	NA
Financial viability	To ensure financial management and viability	Number of SCM deviations reports submitted to Council	1	1	1	1	Achieved	Report	NA

								1	
Financial viability	To ensure financial management and viability	Number of MSIG report submitted	3	3	3	3	Achieved	Report	NA
Finance management and viability	To ensure financial management and viability	Percentage of project completed on time per department.	100%	100%	100%	100%	Not Achieved	Register	Improved management control
Finance management and viability	To ensure financial management and viability	Percentage of projects completed within budget for the department.	100%	100%	100%	100%	No Projects	Report	NA
Good Governance and Public Participation	To ensure good governance and accountability	Percentage of AG audit queries related to BTO resolved.	100%	100%	100%	100%	Achieved	Register	NA
Good Governance and Public participation	To ensure good governance and accountability	Percentage of identified risks addressed	20%	40%	60%	80%	Achieved	Register	NA
Good Governance and Public Participation	To ensure good governance and accountability	Percentage of council resolutions related to BTO implemented within time frame	100%	100%	100%	100%	Achieved	Register	NA
Good governance and public participation	To ensure good governance and accountability	Percentage of management meeting resolution related to BTO implemented	100%	100%	100%	100%	Achieved	Register	NA
Good governance and public	To ensure good governance and	Percentage of OPEX spent on repairs and maintenance	10%	10%	10%	10%	Not Achieved	Report	Improved management

participation	accountability								control
Good governance and public participation	To ensure good governance and accountability	Percentage of service providers paid within 30 days	100%	100%	100%	100%	Not Achieved	Register	Improved cashflow
Good Governance and Public Participation	To ensure good governance and accountability	Number of departmental meeting held	3	3	3	3	Achieved	Minutes	NA
Good Governance and Public Participation	To ensure good governance and accountability	Percentage of MTAS resolution implemented.	100%	100%	100%	100%	Not Achieved	Register	Improved management control
Good Governance and Public Participation	To ensure good governance and accountability	Number of GRAP compliance assets register implemented	1	1	1	1	Achieved	Register	NA
Good Governance and Public Participation	To ensure good governance and accountability	Number of auctions held for redundant assets.	N/A	N/A	N/A	1	Not Achieved	Register	Capacitate Asset Unit
Good Governance and Public Participation	To ensure good governance and accountability	Number of CFO forum meeting attended	1	1	1	1	Achieved	Minutes	NA
Good Governance and Public Participation	To ensure good governance and accountability	Number of portfolio committee meeting attended	3	2	3	3	Achieved	Minutes	NA
Good Governance and Public	To ensure good governance and	Percentage of internal audit queries related to BTO resolved.	100%	100%	100%	100%	Not Achieved	Report	Improved management

Participation	accountability								control
Good Governance and Public Participation	To ensure good governance and accountability	Number of legislative required documents put on the website	2	2	2	2	Achieved	Website	NA

INFRASTRUCTURE DEVELOPMENT

КРА	Strate gic object ive	Division	Performance indicator	Baseline 2011/2012	Annual target 2012/201	Q1	Q2	Q3	Q4	Actual achievemen t	Varianc e	Evidence	Remedial action
Spatia I ration ale	To ensur e integr ated and sustai nable use of land		Number of land applications for development responded within 3 month.	Achieved 2 land developme nt application have been received	100%	100%	100 %	100%	100%	Achieved 100% 8/8land application s taken to council	0	Developm ent plans	
Spatia I ration ale	To ensur e integr ated and sustai nable use of land		Number of building plans approved.	100%	100%	100%	100 %	100%	100%	40 Building plans approved	0	Reports	

Spatia I ration ale	To ensur e integr ated and sustai nable use of land	Number of SDF projects implemented.	Achieved	100%	100%	-	100%	100%	to source fund for SDF projects	0	SDF	
Spatia I ration ale	To ensur e integr ated and sustai nable use of land	Number of initiatives to support human settlement	Achieved	100%	100%	100 %	100%	100%	2 meetings held for human settlement support	0	Attendan ce registers and minutes	
Infras tructu re and basic servic es.	To devel op infrast ructur al syste ms to	Number of household with access to water.	Achieved 8244 households have access to water and 1300 informal	100%	100%	100 %		100%	All hh supplies with water	0	Monthly reports	

Infras	supply basic servic e	Number of	settlement receive water through water tanker and communal taps	100%	100%	100	100%	100%	100%	0	Indigent	
tructu re and basic servic es	devel op infrast ructur al syste ms to supply basic servic e	household with access to free basic water.	1277 household have access to free basic water			%					report and Monthly reports	
Infras tructu re and basic servic es	To devel op infrast ructur al syste ms to supply	Percentage of water quality compliance	Achieved	100%	100%	100 %	100%	100%	100%	0	Water quality report from DWA	

			ı	ı				1				
	basic											
	servic											
	e											
Infras	То	Number of	Achieved	100%	100%	100	100%	100%	100%	0	Monthly	
tructu	devel	household				%					reports	
re and	ор	with access	8244									
basic	infrast	electricity.	households									
servic	ructur		have access									
es	al		to									
63			electricity									
	syste		,									
	ms to											
	supply											
	basic											
	servic											
	e											
Infras	То	Percentage of	Achieved	100%	100%	100	100%	100%	100%	0	Monthly	
tructu	devel	household	1277			%					reports	
re and	ор	with access	household								and the	
basic	infrast	free basic	have access								indigent	
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	supply											
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Infras tructu	To devel	Percentage of energy saving	Not achieved	100%	100%	100 %	100%	100%	100%	0	Monthly report	
re and	ор										·	
basic	infrast											
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Infras	То	Percentage of	Achieved	100%	100%	100	100%	100%	100%	0	Monthly	
tructu	devel	household				%					report	
re and	ор	with access to	7030 have									
basic	infrast	sanitation	access to									
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	supply											
	basic											
	servic											
	e											
Infras	То	Percentage of	Achieved	100%	100%	100	100%	100%	100%	0	Monthly	
	devel	water effluent	Acilieved	100/0	100/0	%	100/0	100/0	100/0	J	· ·	
tructu		water emuent				/0					report	
re and	op infrast											
basic	infrast											

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Infras	То	Percentage of	Achieved	100%	100%	100	100%	100%	100%	0	Monthly	
tructu	devel	household				%					report	
re and	ор	with access to	8244								•	
basic	infrast	road and	households									
servic	ructur	adequate	have access									
es	al	storm water	to road and									
	syste	control.	storm									
	ms to		water									
	supply		control.									
	basic											
	servic											
	e											
Infras	То	Number of	Not	100%	100%	100	100%	100%	100%	0	Monthly	
tructu	devel	kilometer	achieved			%					report	
re and	ор	road										
basic	infrast	surfaced.										
servic	ructur											
es	al											
	syste											
	ms to											

	supply basic servic e											
Local Econo mic Devel opme nt	To create condu cive enviro nment to local econo mic devel opme nt	Number of jobs created EPWP	Achieved	100%	100%	100 %	100%	100%	100%	0	Monthly report	
Finan cial mana geme nt.	To ensur e financ ial mana geme nt and viabili ty	Percentage of Operating budget variance per department YTD.		100%	100%	100 %	100%	100%	100%	0	Monthly report	

Finan cial mana geme nt and viabili ty	To ensur e financ ial mana geme nt and viabili ty	Percentage of capital budget variance.	Achieved 40%	100%	100%	100 %	100%	100%	100%	0	Monthly report	
Finan cial mana geme nt and viabili ty	To ensur e financ ial mana geme nt and viabili ty	Percentage of SCM deviation followed up and reported		100%	100%	100	100%	100%	100%	0	Monthly report	
Finan cial mana geme nt and viabili	To ensur e financ ial mana geme nt and	Number of contract management report submitted.	Achieved	100%	100%	100 %	100%	100%	100%	0	Monthly report	

ty	viabili ty											
Finan ce mana geme nt and viabili ty	To ensur e financ ial mana geme nt and viabili ty	Number of project completed on time per department.	Achieved	100%	100%	100 %	100%	100%	100%	0	Monthly report	
Finan ce mana geme nt and viabili ty	To ensur e financ ial mana geme nt and viabili ty	Number of projects completed within budget per department.	Achieved	100%	100%	100 %	100%	100%	100%	0	Monthly report	
Good Gover nance and Public	To ensur e good gover	Number of AG audit queries related to department resolved.	Not achieved	100%	100%	100 %	100%	100%	100%	0	Monthly report	

Partici patio n	nance and accou ntabili ty											
Good Gover nance and Public Partici patio n	To ensur e good gover nance and accou ntabili ty	Number of risk meeting attended	Not achieved	100%	100%	100 %	100%	100%	100%	0	Monthly report and attendanc e register	
Good Gover nance and Public Partici patio n	To ensur e good gover nance and accountability	Number of internal audit queries related to department resolved within agreed timeframe.	Not achieved	100%	100%	100 %	100%	100%	100%	0	Monthly report	
Good Gover	To ensur	Number of management	Achieved	100%	100%	100 %	100%	100%	100%	0	Monthly report	

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nance	e	resolutions										
and	good	related to										
Public	gover	department										
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n	accou	frame.										
	ntabili											
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Good	То	Number of	Not	100%	100%	100	100%	100%	100%	0	Monthly	
Gover	ensur	departmental	achieved			%					report	
nance	e .	meeting held.									and	
and	good										attendanc	
Public	gover										e register	
Partici	nance											
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	ty											
Good	То	Number of	Not	100%	100%	100	100%	100%	100%	0	Monthly	
Gover	ensur	IDP steering	Achieved	10070	10070	%	10070	10070	10070		report	
nance	e	committee	Acmeved			70					and	
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Good Gover nance	To ensur e good gover nance and accou ntabili ty	Number of IDP Rep Forum meetings attended.	Achieved	100%	100%	100 %	100%	100%	100%	0	Monthly report and attendanc e register	
Good Gover nance	To ensur e good gover nance and accou ntabili ty	Number of portfolio committee Meeting	4	100%	100%	100 %	100%	100%	100%	0	Monthly report and attendanc e register	
Good Gover nance and Public Partici patio	To ensur e good gover nance and accou	Percentage of employee disciplined within the department	0	100%	100%	100 %	100%	100%	100%	0	Monthly report	

n	ntabili						
	ty						

CORPORATE SERVICES

КРА	Strategic objectives	Division	Performanc e indicators	BASELINE	Annual target	Q1	Q2	Q3	Q4	Actual achieveme nt	Varianc e	POE	Remedial action
Finance management and viability	To improve MFMA compliance and debt collection	All Divisions	Percentage of variables on operational budget	105	10%	less than 10%	less than 10%	less than 10%	Trial balance	60% of variables on operational budget has been spend	0	Trial balanc e	Adherence to budget allocated and budget adjustment
		All Divisions	Percentage of variables on capital budget	less than 10%	Not Achieved	0	Trial balanc e	Approval of budget for capital project					
		Legal	Percentage of demand letters issued to	100%	100%	100%	100%	100%	100%	30% Debt Collection process is still in the pipeline of	0	Report on Debt Collecti	

			debtors							being kick- started		on	
		All Divisions	Number of projects completed within budget per departmen t.	4	4	1	1	1	1	Achieved 1/1 Repairs of Office for Budget & Treasury No project implement ed	0	Repairs and mainte nance of proper ty	
Transformation and institutional development	To implement policies and improve effectiveness and efficiency of the Municipality	Human Resource	Percentage of training budget actually spent on implementi ng its WSP	100%	100%	100%	100%	100%	100%	40% of beneficiarie s were trained which includes Councilors and Officials	60%	Report on Skills Develo pment Facilita tion and trial balanc e	Increase budget on training
			Percentage of Return on Investment (ROI) on training	100%	100%	100%	100%	100%	100%	Achieved 100% of improved out put	0	Report on Skills Develo pment Facilita tion	
			Number of Safety	4	4	1	1	1	1	Not	4	None	adherence to

			inspections							Achieved			schedule
			conducted							No meetings convened			
Transformation and institutional development	To implement policies and improve effectiveness and efficiency of the Municipality	Human Resource	Number of screened newly recruited employees	15	0	0	3	0	0	Achieved 3 employee meet requiremen ts	None	Appoin tment letter attache d	
	To implement policies and improve effectiveness and efficiency of the Municipality	Human Resource	Number of new employees inducted	15	15	15	3	0	0	Achieved 3 employee were inducted	None	Report on orienta tion and inducti on of employ ees	
	To ensure effective and efficient administration	Human Resource S	Number of strategic positions filled by competent staff	4	4	4	4	4	4	Not achieved Two strategic position were filled	0	Advert s	Complete the process of shortlisting and interview on 4 strategic position
	To ensure effective and efficient administration	Human Resource s	Percentage of issues raised by Health and Safety	100%	100%	100%	100%			Achieved Environme ntal Risk Health	0	Letter Date 22 nd July 2011	Compliance to OHS Act and related legislation

			Representa tives implement ed							assessment		to Manag ers	
	To implement policies and improve effectiveness and efficiency of the Municipality	Human Resource	Percentage of responsive ness to HR queries	100%	100%	100%	100%	100%	100%	Achieved 20% HR queries are responded	0	Report on HR queries	Adherence to good practice and legislation
-	To implement policies and improve effectiveness and efficiency of the Municipality	Human Resource	Percentage of accidents reported	100%	100%	100%	100%	100%	100%	Achieved 13 incidents were reported	0	Accide nt and accide nts reporte d	
	To implement policies and improve effectiveness and efficiency of the Municipality	Human Resource	Rand value actually spent on training	400 000	400 000	R 50 000.00	R 75 000.0 0			Achieved Actually spent on training and spent on implementing WSP R 237 126.83 for First quarter and R 304 687.12	90,000	Trial balanc e attache d	

										R 237 126.83) for Second quarter.			
	To implement policies and improve effectiveness and efficiency of the Municipality	legal	Percentage of compliance to HR policies and collective agreements	100%	100%	100%	100%	100%	100%	Achieved	0	Labour Relatio n report	Adherence to good practice and legislation
	To ensure effective and efficient administration	Administr ation	Number of bookings for Sports facilities	12	12	12	12	12	12	Achieved 15/12 booking were made .	0	Report on bookin gs for Sports facilitie s	
	To achieve clean Audit and implement good governance	Administr ation	Number of Council meeting held	11	11	3	3	3	2	Achieved 3/2 council meeting ld	0	Attend ance registe rs attache d	
Good governance and public participation	To achieve clean Audit and implement good	Human Resource s	Number of staff meeting	12	12	3	3	3	3	Not achieved None staff	12	None	Adherence to schedule

	governance practices		held							meeting held			
Good governance and public participation	To achieve clean Audit and implement good governance practices	Administration	% of Council resolution related to Corporate Services implement ed within time frame	100%	100%	100%	100%	100%	100%	Achieved 24 of Council resolution related to Corporate Services implement ed within time frame		Progre ss report on Council resolut ion related to Corpor ate Service s implem ented within time frame	Effect contingency plan on unforeseen circumstance as a result of cash flow challenges
Good governance and public participation	To achieve clean Audit and implement good governance practices	Administr ation	Number of policies reviewed	3	3	3	3			Achieved 3/3 policies reviewed	0	Copies of policies	
Good governance and public participation	To achieve clean Audit and implement good governance practices	Legal	Percentage of legal opinion drafted internally	100%	100%	100%	100%			Achieved 3 opinions are sought internally.	0	Copies of legal opinio n drafted interna lly	

Good governance and public participation	To achieve clean Audit and implement good governance practices	Human Resource s	Number of Local Labour Forum	4	4	1	1			Achieved 2/1 LLF meeting held .	2	Notice and attend ance registe r attache d	Adherence to schedule
Good governance and public participation	To achieve clean Audit and implement good governance practices	Human Resource S	Number of training Committee meeting held	4	4	1	1	1	1	Achieved 1 of 2 Meeting is held in the quarter.	2	Notice and attend ance registe r attache d	Adherence to schedule
Good governance and public participation	To achieve clean Audit and implement good governance practices	Human Resource S	Percentage of disciplinary cases resolved within 90days	100%	100%	100%	100%			Achieved 4/9 disciplinary inquiries have been conducted within 90days.	0	Report on discipli nary inquiri es	recruitment of more staff in the legal section
Good governance and public participation	To achieve clean Audit and implement good governance practices	Human Resource s	Percentage of absenteeis m	0%	0%	0%	0%	0%	0%	Achieved	None	Attend ance registe r /Clock sheet	

Good governance and public participation	To achieve clean Audit and implement good governance practices	Human Resource s	Percentage of employees from designated groups appointed in the first three levels	100%	100%	100%	100%	100%	100%	2 employees were appointed from designated group	0	2 Appoin tment letter	
		Human Resource s and Legal	Percentage of Audit queries related to Corporate Services resolved	100%	100%	100%	100%	100%	100%	Not achieved		Audit report	
		Administr ation	Number of ward committee reports submitted	60	60	15	15	15	15	Achieved	0	Agenda of council and minute s of ward commi ttee meetin g	Adherence to schedule
		Administr ation	Number of District Governanc e and Administrat ive Cluster meeting	4	4	1		1	1	Achieved 1 of 2 Municipalit y could not take part on the	2	Invitati on and attend ance registe r	Attend to invitation

	ı					1		1					
			attended							District			
										cluster			
										meeting			
		Legal	Percentage	100%	100%	100%	100%	100%	100%	Achieved	0	Report	
		J	of SLA's									on .	
			drafted and									monito	
			monitored									ring of	
										SLA's are		SLA's	
										developed			
										on			
										departmen tal			
										demand.			
										However			
										monitoring			
										of SLA's is			
										adhered to.			
		Human	Percentage	10	10	10	10	Not	None	None			
		Resource	of people					achieved					
		S	EAP cases refereed					No EAP					
			refereed					cases					
								refereed					
Good governance	To achieve	Human	Number of	10	10	10	10	Achieved	Skill	Increase		Increas	
and public	clean Audit	Resource	Councillors					2/6	Develop	training		e	
participation	and implement	S	undergoing					Councillors	ment	budget		trainin	
	good		training					attended	Report			g budget	
	governance practices							ELDP				budget	
	practices												
Good governance	To ensure	Human	Percentage	100%	100%	100%	100%	Achieved	Employe	Increase			
and Public	good	Resource	of					100 - 5	e data	training			
Participation	governance	S	budgeted 					198 of		budget			
	and		positions										

	accountability filled. employees						omployees						
	accountability		illieu.					employees					
Good Governance and Public Participation	To ensure good governance and accountability	All divisions	Number of portfolio committee Meeting attended	12	12	12	12	Achieved	Attendan ces register	None			
Good Governance and Public Participation	To ensure good governance and accountability	All Divisions	Percentage of employee disciplined within the departmen t	100%	100%	100%	100%	Not Achieved No employee disciplined within the departmen t	Report on discipline d within the departm ent	None			
Transformation and Organisational development.	To ensure effective and efficient administration	Administr ation	Percentage of reduced turnaround time for end- user support.	100%	100%	100%	100%	30min turnaround time for end- user support.	Query register	None			
Transformation and Organisational development.	To ensure effective and efficient administration	Administr ation	Percentage of contracts kept safe	100%	100%	100%	100%	Achieved Contracts kept safe	Report on contracts kept safe	None			
Transformation and institutional	To implement policies and	Legal	Number of contract	0	0	0	0	Achieved	Report on	None			

development	improve effectiveness and efficiency of the Municipality		lost					There was no contract lost.	contract lost			_
Transformation and Organisational development.	To ensure effective and efficient administration	Administr ation	Percentage of downtime on the network.	5%	5%	5%	5%	Achieved 5% Small non- intelligent switches due to high office sharing and lack of proper office space	Small non- intelligen t switches	Allocation of additional Office		
Transformation and Organisational development.	To ensure effective and efficient administration	Administr ation	Percentage of legal documents placed on website	100%	100%	100%	100%	Not achieved No legal documents placed on website	Report on legal documen ts placed on website	Place document in case of need		
Transformation and organisational development	To ensure effective and efficient administration	Administr ation	Percentage of weekly plans submitted	100%	100%	100%	100%	Achieved 26 weekly plans submitted	Weekly plans	None		

Transformation and Organisational development.	To ensure effective and efficient administration	Administr ation	Number of queries registered			10	10	Achieved 25 queries registered	Report on queries registere d	None		
Transformation and Organisational development.	To ensure effective and efficient administration	Administr ation	Percentage of queries addressed	100%	100%	100%	100%	Achieved 24 queries addressed	Report on queries addresse d Query register	Meet deadline		
Transformation and Organisational development.	To ensure effective and efficient administration	Administr	Percentage of routine network Maintenan ce done	100%	100%	100%	100%	Achieved Major faults • Wireless LAN Minor faults • Printer reconfig uration • User passwor ds / Locked accounts • Mapped network drives	Report on routine network Maintena nce	None		

								IP conflicts				
Transformation and Organisational development.	To ensure effective and efficient administration	Administr ation	Percentage of response to system failures.	100%	100%	100%	100%	Achieved Frequent power outages at SILO's Wind speeds deflects directional antennas	Report on	None		
Transformation and Organisational development	To ensure effective and efficient administration	Administr ation	Percentage of Implement ation of MSP.	100%	100%	100%	100%	Not Achieved No budgeted MSP related projects for FY 2011- 2012	Trial balance	Approval of budget for MSP related projects		
Transformation and Organisational development.	To ensure effective and efficient administration	Administr ation	Percentage new (planned) software solutions implement ed/ operational ised.	100%	100%	100%	100%	1 Review the current Antivirus during 1st quarter Procure new antivirus software during second	Report on Procure of new antivirus software	Procure and monitor antivirus software		

_					_		,		,				
									quarter (if need arises)				
i	Fransformation and Organisational development.	To ensure effective and efficient administration	Administr ation	Number of set – up Maintenan ce and remove user network accounts.	100%	100%	100%	100%	Achieved		None		
a	Transformation and organisational development	To ensure effective and efficient administration	Administr ation	Percentage of files delivered time frame	100%	100%	100%	100%	Achieved 20% of 100% of collaborato r productivit y has been affected Preparation of electronic file is done daily.	Report on functiona lity of collabora tor	Recruitmen t of Records Personnel Proper server room to be build		
i	Transformation and organisational development.	To ensure effective and efficient administration	Administr ation	Percentage of general maintenanc e of hardware	100%	100%	100%	100%	Achieved 3 general maintenanc e of hardware	Servers Maintain ed • Mook- dc1 • Applic	None		

									ation server (payda y- system s) PC'sMan intained Six (6) Comm unity library PC's. New config uratio ns			
Transformation and institutional development	To implement policies and improve effectiveness and efficiency of the Municipality	Legal	Percentage of fraud and corruption cases reported to SAPS	100%	100%	100%	100%	Not achieved No fraud and corruption cases reported to SAPS	No attachme nt	None		

CHAPTER 3

COMPONENT A

INTRODUCTION TO THE MUNICIPAL PERSONNEL

4.1 EMPLOYEE TOTALS, TURNOVER AND VACANCIES

The main challenge is the attraction and retention of scarce skills in Infrastructure Development. The current salaries and wages is above the norm of 32%. Only 3 of the 6 critical posts as recognized by the Department of Corporate Governance have been filled. In general 50% of the budgeted positions have been filled for the year under review.

		Number of positions for 12/13								
Department	Management	Technical	Labour	Support	Total	Vacant	% of vacant positions			
Municipal Manager's Office	1	4	0	14	29	6				
Budget & Treasury	1	12	6	6	25	5				
Corporate Services	1	3	17	4	25	4				
Infrastructure										
Development										
Office of the Mayor		2	0	4	6	2				
Social and Community Services	1	1	39	6	47					
Total	4	22	40	34	133	17				

In general of the budgeted positions on the organizational structure have been be filled.

Vacancy rate 2012/2013

Designations	Total approved posts	Variances(Total time that vacancies exist using fulltime equivalents	Variances(as a proportion of total posts in each category as%
Municipal Manager	1	1	
Section 56 Managers	4	3	
Highly Skilled Supervision			

Turnover rate

Details	Total appointments as of beginning of financial year	Terminations during the financial year	% of Turn-over rate
2011/12	7	5	
2012/13	6	3	

Number of Cost of Injuries on Duty

Type of injury	Injury leave taken	Employees using injury leave	Average injury leave taken per employee %	Average injury leave per employee	Total estimated cost
Required basic medical attention only					
Temporary total disablement					
Permanent disablement					
Fatal					
Total					

Number of days and cost of sick leave

Salary band	Total sick leave days	Proportion of sick leave days without medical certification %	Employees using sick leave	Total employees in post	Average sick leave per employee	Estimated costs
Level 0 MM and Section 56						
Divisional Managers Level1-3						
Level 4-6						
Level 8-10						
Level11- 14						
Total						

COMPONENT B MANAGING THE MUNICIPAL WORKFORCE

4.2 POLICIES

Section 57 of the Municipal Systems Act requires municipalities to develop and adopt appropriate systems and procedures to ensure fair, efficient, effective and transparent personnel administration in accordance with the Employment Equity Act.

The municipality has reviewed – policies during the year and has implemented them consistently throughout the year under review.

HR Policies and Plans

No	Name of policy	Completed %	Reviewed %	Date adopted by Council or
				Comment on failure to adopt
1	Travelling allowance	100%	100%	30 May 2013
2	Employment Equity	100%	100%	30 May 2013
3	Overtime	100%	100%	30 May 2013
4	Funeral	100%	0	0
5	Health and Safety	100%	0	0
6	Promotion and Transfer	100%	100%	30 May 2013

7	HIV/AIDS	100%	0	0
8	Performance Management	100%	100%	30 May 2013
9	Staff Provisioning	100%	0	0
10	Sexual Harassment Policy	100%	100%	30 May 2013
11	Induction Policy	100%	100%	30 May 2013
12	Internship Policy	100%	100%	30 May 2013

4.3 INJURIES, SICKNESS AND SUSPENSIONS

Position	Nature of alleged misconduct and rand value of any loss to the municipality	Disciplinary action taken	Date finalised

Since the Performance Management System was not cascaded to the lower levels, only deserving Section 56 Managers and the Municipal Manager would be entitled to performance rewards according to the Municipal Performance Regulations. Such provisions were accommodated in the budget.

Name of Section 57 and 56 managers	Signed PA and submi time	t to the MEC on	Signed PA and submit to the MEC on time		
	2011/2012		2012/2013		
MM	yes yes		yes	yes	

CFO	yes	yes	yes	yes
Corporate Services	yes	yes	yes	yes
Infrastructure & Development	yes	yes	yes	yes
Social & Community Services	yes	yes	yes	yes

COMPONENT C CAPACITATING THE MUNICIPAL WORKFORCE

4.5 SKILLS **DEVELOPMENT AND TRAINING**

Management level	Gender	Employees at post as on 30 June 2012	Learnership		Skills Programme & other short courses			Other forms of training		Total	
			Actual 30 June 2011/12	Actual June 2012/2013	Target	Actual 2011	Actual 2012/13	Target	Act 2011	Act 20122013	Actual
MM and S57	Female	1		1							
Councillors, Officials and Managers	Female	1		1							
Technicians and associate professionals	Male	2					2				
Clerk	Male	1		1							
	Female	1					1				
Total		6		3			3				

COMPONENT D

MANAGING THE WORKFORCE EXPENDITURE

1.4 SKLILLS DEVELOPMENT EXPENDITURE

Management Level	G	Employees In posts as 30 June 2013	Leanership)	Skills Development	Other forms		Total		
MM and S57			Original budget	Actual budget	Original Budget	Actual budget	Original budget	Actual budget	Original budget	Actual budget
	F	1	27500.00	27500.00	0	0	0	0	0	0
Councillors, Officials and Managers	F	1	27500.00	27500.00	0	0	0	0	0	0
Technicians and associate professionals	M	2			12800.00	0	0	0	0	0
Clerk	М	1	17280	17280						
	F	1			3485.00					
Subtotal										
Total		6				0	0	0	0	0

Description	A Total # of officials employed by the municipality	B Total # of officials employed by the municipal entity	Consolidation of A & B	Consolidated competency assessments completed by A+ B	Consolidated total # of officials whose performance agreements comply with regulations	Consolidate # of officials who meet the prescribed competency levels
Finance officials	22	0	22	0	0	0
Accounting Officer	1	0	1	0	0	0
Chief Financial Officer	1	0	1	0	0	0
Senior Managers	4	0	4	0	0	0
Divisional Managers	3	0	3	0	0	0
Other Officials	17	0	17	0	0	0
Heads of Supply Chain Management Units	1	0	1	0	0	0
Total	48	0	48	0	0	0

^{4.8.} Finance skills Development Competency Progress Report

CHAPTER 5

COMPONENT A STATEMENTS OF FINANCIAL PERFORMANCE

5.2 GRANTS

GRANT PERFORMANCE

Description	2011/12		2012/13		2012/13 Variance %
	Actual	Original budget	Adjustments budget	Actual expenditure	
Operational transfers and grants	R	R	R	R	%
Equitable shares	22,822,000	25,758,000	25,758,000	25,758,000	100%
Municipal System improvement	790,000	800,000	800,000	800,000	100%
EPWP	0	1,000,000	1,000,000	1,000,000	100%
Financial Management	1,020,678	1,500,000	1,500,000	1,729,321.56	115%
PMU	401,623.80	821,000	1,148,850	709, 967.31	62%
LGSETA	153,657	60,000	60,000	0	0%

Municipal infrastructure	4,321,120	25.130,784	21,828,150	17,968,621.02	82%
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5.3 ASSET MANAGEMENT

The Municipal Council has adopted an Asset Management Policy together with Financial related policies in 2012 which policy is reviewable every year to accommodate the necessary changes. A service provider PWC was procured to do Asset verification and updating Asset register in terms Graap Compliant

TREATMENT OF THE THREE LARGEST ASSETS ACQUIRED IN 2012/13

Asset 1

Name of asset	Upgrading of bulk stormwater 1and 2
Description	Upgrading of bulk stormwater
Asset type	Infrastructural Assets
Key Staff involved	Technical staff
Staff responsible	M R Katjedi
Key Issues	
Asset value	7 569

Asset 2

Capital implications	Upgrading of Welgevonden purification works
Future purpose of the asset	Provision of bulk water
Key issues	Lack bulk water supply .
Policy in place to manage asset	
Staff responsible	Terchnical
Key Issues	
Asset value	

Asset 3

Name of asset	Upgrading of the bulk storm water 4& 5
Future Purpose of the Asset	Control water during the rainy season .
Asset type	Infrastructural Asset
Key Staff involved	Technical staff
Staff responsible	MR Katjedi
Key Issues	
Asset value	8 278 380

Repairs and maintenance expenditure for 2011/12

Repairs and maintenance	Original budget	Adjustments budget	Actual	Variance
expenditure	R578 881	R600 000	R778 996	25,7%

5.4 FINANCIAL RATIOS BASED ON KEY PERFORMANCE INDICATORS

Ratio	Basis of calculation	2011/12	2012/13
Liquidity current ratio	Current assets/current liabilities		
Cost Coverage	Available cash + investments/ Monthly		
	fixed operations		
Service debtors to revenue	Total outstanding service debtors/annual		
	revenue for services		
Debt coverage	Total operating-operating grants/ debt		
	service payment due within financial year		
Capital charges to operating	Interest and principal paid/operating		
	expenditure		
Employee costs	Employee costs/ Total revenue- capital		
	revenue		
Solvability	Total assets/total liabilities		

COMPONENT B SPENDING AGAINST CAPITAL BUDGET

5.6 SOURCES OF FINANCE

5.7 CAPITAL SPENDING ON 5 LARGEST PROJECTS

2011/12					Variance current year	
Name of project	Original budget	Adjustments	Actual	Original	Adjustments budget	
		budget	expenditure	budget %	%	
Upgrading of bulk stormwater 1 and 2						
Upgrading of the bulk storm water 4& 5	8 278 380					
Upgrading of Welgevonden purification works	7 569					

5.8 BASIC SERVICE AND INFRASTRUCTURE BACKLOGS – OVERVIEW

Type of service	Service above minimum standards		Service below minimum standards	
Water	8244 hh		1800hh	
Electricity	8244 hh		0	
Sanitation	7007 hh		2837 hh	
Refuse removal	8244 hh		1800 hh	

COMPONENT C

COMPONENT D

OTHER FINANCIAL MATTERS

5.12 SUPPLY CHAIN MANAGEMENT

The municipality has established a functional Supply Chain Management Unit which is implementing the SMC regulations and policy without fear or favour. The unit has at least 2 officials who have not yet meet the National Treasury Competency Agreements.

The municipality is implementing a 3 committee bid system of which no councilors are allowed to sit on. The Auditor General has raise serious queries about record keeping emanating from previous years on the Supply Chain Management Unit under the leadership of the Chief Financial Officer.

Table of tnders issued for 2012/2013

Project Description		Service Provider /Contractor	Amount	Date Awarded
1.	Compilation of Valuation	Unique Properties	1, 320,000,00	11 September 2012
2.	Data Cleansing	Utility Managemnt Services		6 August 2012
3.	Supply of pre-paid electricity	LANDIS GYR	1.615, 368,00	16 November 2012
4.	Resurfacing of street in Mookgophong	NFM Multi Consulting	1 88 595 00	12 October 2012
	(Consulting)			
5.	Bulk stormwater control Consulting	Mboyana and Associates	432 417 91	12 October 2012
		Engineers		
6.	Bulk stormwater control Consulting	Setshaba Consulting Engineers	557 436 37	12 October 2012
7.	Training on Municipal finance Management	Kgolo Institute	798 000 00	11 March 2013
	porogramme			

Updating of PPE register	Price Water Coopers	435 776 40	21 May 2013
Provision banking services	Standard Bank of SA	Per schedule	24 May 2013
10. Actuarial services	Arch Actuarial consulting	71 820 00	24 May 2013
11. Consulting on valuation to Landfill site	Worley Parsons Incorporating	277 726 00	24 May 2013
TOTAL		R 5 697 140 58	

ER 6

COMPONENT A

AUDITOR-GENERAL OPINION OF FINANCIAL STATEMENTS 2011/12

6.1 AUDITOR GENERAL REPORTS 2011/12

REPORT OF THE AUDITOR-GENERAL TO THE LIMPOPO PROVINCIAL LEGISLATURE AND THE COUNCIL ON THE MOOKGOPHONG LOCAL MUNICIPALITY

6.

COMPONENT E

6.4 Follow up on Audit General Report 2011/12 ACTION PLAN

Unit	Total issues	Resolved	%
CFO	6	4	67%
Expenditure	6	6	100%
Income	11	10	91%
Budget and reporting	2	2	100%
Supply chain management	5	4	80%
Salary clerk	2	2	100%
legal	1	1	100%
Corporate service	1	1	100%
Human resource	10	6	60%
IT/ System admin	1	1	100%
Internal Audit	13	13	100%
Performance Management	15	14	93%
Technical Service	1	0	0%
TOTAL	74	64	86 %

RESOLVED PER ISSUE:

TOTAL	RESOLVED
38	35
36	29
74	64

Annexure ; A

Annexure B

TOTAL

GLOSSARY

Accessibility indicators	Explore whether the intended beneficiaries are able to access services or outputs.
Accountability	Documents used by executive authorities to give "full and regular" reports on the matters under their control to
documents	Parliament and provincial legislatures as prescribed by the Constitution. This includes plans, budgets, in-year and Annual Reports.
Activities	The processes or actions that use a range of inputs to produce the desired outputs and ultimately outcomes. In essence, activities describe "what we do".
Adequacy indicators	The quantity of input or output relative to the need or demand.
Annual Report	A report to be prepared and submitted annually based on the regulations set out in Section 121 of the Municipal Finance Management Act. Such a report must include annual financial statements as submitted to and approved by the Auditor-General.
Approved Budget	The annual financial statements of a municipality as audited by the Auditor General and approved by council or a provincial or national executive.
Baseline	Current level of performance that a municipality aims to improve when setting performance targets. The baseline relates to the level of performance recorded in a year prior to the planning period.
Basic municipal service	A municipal service that is necessary to ensure an acceptable and reasonable quality of life to citizens within that particular area. If not provided it may endanger the public health and safety or the environment.
Budget year	The financial year for which an annual budget is to be approved – means a year ending on 30 June.
Cost indicators	The overall cost or expenditure of producing a specified quantity of outputs.

Distribution indicators	The distribution of capacity to deliver services.
Financial Statements	Includes at least a statement of financial position, statement of financial performance, cash-flow statement, notes to these statements and any other statements that may be prescribed.
General Key performance indicators	After consultation with MECs for local government, the Minister may prescribe general key performance indicators that are appropriate and applicable to local government generally.
Impact	The results of achieving specific outcomes, such as reducing poverty and creating jobs.
Inputs	All the resources that contribute to the production and delivery of outputs. Inputs are "what we use to do the work". They include finances, personnel, equipment and buildings.
Integrated Development Plan (IDP)	Set out municipal goals and development plans.
National Key performance areas	 Service delivery & infrastructure Economic development Municipal transformation and institutional development Financial viability and management Good governance and community participation
Outcomes	The medium-term results for specific beneficiaries that are the consequence of achieving specific outputs. Outcomes should relate clearly to an institution's strategic goals and objectives set out in its plans. Outcomes are "what we wish to achieve".
Outputs	The final products, or goods and services produced for delivery. Outputs may be defined as "what we produce or deliver". An output is a concrete achievement (i.e. a product such as a passport, an action such as a presentation or immunization, or a service such as processing an application) that contributes to the achievement of a Key Result Area.
Performance Indicator	Indicators should be specified to measure performance in relation to input, activities, outputs, outcomes and impacts. An indicator is a type of information used to gauge the extent to

	which an output has been achieved (policy developed, presentation delivered, service rendered)
Performance	Generic term for non-financial information about municipal services and activities. Can also be used interchangeably with
Information	performance measure.
Performance	The minimum acceptable level of performance or the level of performance that is generally accepted. Standards are
Standards:	informed by legislative requirements and service-level agreements. Performance standards are mutually agreed criteria
	to describe how well work must be done in terms of quantity and/or quality and timeliness, to clarify the outputs and
	related activities of a job by describing what the required result should be. In this EPMDS performance standards are
	divided into indicators and the time factor.
Performance Targets:	The level of performance that municipalities and its employees strive to achieve. Performance Targets relate to current
	baselines and express a specific level of performance that a municipality aims to achieve within a given time period.
Service Delivery Budget	Detailed plan approved by the mayor for implementing the municipality's delivery of services; including projections of
Implementation Plan	the revenue collected and operational and capital expenditure by vote for each month. Service delivery targets and
·	performance indicators must also be included.
Vote:	One of the main segments into which a budget of a municipality is divided for appropriation of money for the different
	departments or functional areas of the municipality. The Vote specifies the total amount that is appropriated for the
	purpose of a specific department or functional area.
	Section 1 of the MFMA defines a "vote" as:
	a) one of the main segments into which a budget of a municipality is divided for the appropriation of money for the
	different departments or functional areas of the municipality; and
	b) which specifies the total amount that is appropriated for the purposes of the department or functional area concerned

APPENDICES

APPENDIX A – COUNCILLORS; COMMITTE ALLOCATION AND COUNCIL ATTENDANCE

APPENDIX B – COMMITTEES AND COMMITTEE PURPOSES

APPENDIX C -THIRD TIER ADMINISTRATIVE STRUCTURE

APPENDIX D - FUNCTIONS OF MUNICIPALITY / ENTITY

APPENDIX E - WARD REPORTING

APPENDIX F – WARD INFORMATION

APPENDIX G - RECOMMENDATIONS OF THE MUNICIPAL AUDIT COMMITTEE 2008/09

APPENDIX H – LONG TERM CONTRACTS AND PUBLIC PRIVATE PARTNERSHIPS

APPENDIX I – MUNICIPAL ENTITY/ SERVICE PROVIDER PERFORMANCE SCHEDULE

APPENDIX J – DISCLOSURES OF FINANCIAL INTERESTS

APPENDIX K - REVENUE COLLECTION PERFORMANCE BY VOTE AND BY SOURCE

APPENDIX K(i) – REVENUE COLLECTION PERFORMANCE BY VOTE

APPENDIX K(ii) - REVENUE COLLECTION PERFORMANCE BY SOURCE

APPENDIX L - CONDITIONAL GRANTS RECEIVED: EXCLUDING MIG

APPENDIX M - CAPITAL EXPENDITURE - NEW & UPGRADE/RENEWAL PROGRAMMES

APPENDIX M(i) - CAPITAL EXPENDITURE - NEW ASSETS PROGRAMME

APPENDIX M(ii) - CAPITAL EXPENDITURE - UPGRADE/RENEWAL PROGRAMME

APPENDIX N - CAPITAL PROGRAMME BY PROJECT 2008/09

APPENDIX O – CAPITAL PROGRAMME BY PROJECT BY WARD 2008/09

APPENDIX P – SERVICE CONNECTION BACKLOGS AT SCHOOLS AND CLINICS

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APPENDICES

APPENDIX A – COUNCILLORS; COMMITTEE ALLOCATION AND COUNCIL ATTENDANCE

		Councillors, C	ommittees Allocate	d and Council A	ttendance	
No	Council Members	Full Time / Part Time FT/PT	Committees Allocated	*Ward and/ or Party Represented	Percentage Council Meetings Attendance	Percentage Apologies for non-attendance
1	Nkome Sarah Monyamane	Full time	Special Committee	Ward 1	100%	0%
2	Reuben Malose Kekana	Full time	BUDGET , TREASURY AND IDP COMMITTEE	PR	100%	0%
3	Magowa AS	Part time	Transformation, Administration and Corporate services	Ward 2	100%	0%
4	Kuni Sarah Lamola	Part time	BUDGET , TREASURY AND IDP COMMITTEE	Ward 3	100%	0%
5	Lesiba William Kola	Part time	BUDGET , TREASURY AND IDP COMMITTEE	Ward 5	100%	0%
6	Mokgaetji Sinah Langa	Part time	BUDGET , TREASURY AND IDP COMMITTEE	PR	100%	0%

7	Boshof Ena	Part time		Ward 4	100%	100%
8	Louw Hercules Petrus	Part time	BUDGET , TREASURY AND IDP COMMITTEE	РР	100%	0%
9	Selomo Patrick Mafuna	Part time	Transformation, Administration and Corporate services	PR	100%	0%
10	Kleynhans Jan Hendrik	Part time	BUDGET , TREASURY AND IDP COMMITTEE.	PR	100%	0%

PPENDIX B – COMMITTEES AND COMMITTEE PURPOSES

Committees (other than Mayoral / Executive Committee) and Purposes of Committees				
Municipal Committees	ittees Purpose of Committee			
Municipal Public Accounts	Accountability and oversight role			
Committee				
Audit Committee	Auditing of financial and non-financial matters			

Public Participation	Ensure Public Involvement	
Rules & Ethics	Ensure adherence to rule, ethics and legislation	
Budget & Treasury	Ensure adherence to MFMA	
		ТВ

APPENDIX C -THIRD TIER ADMINISTRATIVE STRUCTURE

	Third Tier Structure				
Directorate	Director/Manager (State title and name)				
Office of the Municipal Manager	Mr NP Magwala				
Budget and Treasury Office	Mr D Eksteen				
Infrastructure Development	MR Katjedi				
Social and Community Services	Mr MH Sebata				
Office of the Mayor	Mr NP Magwala				
Corporate Services	Mr PW Masetlha				

APPENDIX D - FUNCTIONS OF MUNICIPALITY / ENTITY

Municipal / Entity Functions						
MUNICIPAL FUNCTIONS	Function Applicable to Municipality (Yes / No)*	Function Applicable to Entity	(Yes / No)			
Constitution Schedule 4, Part B functions:						
Air pollution	No					
Building regulations	No					
Child care facilities	No					
Electricity and gas reticulation	No					
Firefighting services	Yes					
Local tourism	No					
Municipal airports	No					
Municipal planning	Yes					
Municipal health services	Yes					
Municipal public transport	Yes					
Municipal public works only in respect of the needs of municipalities in the discharge of their responsibilities to administer functions specifically assigned to them under this Constitution or any other law	No					

Pontoons, ferries, jetties, piers and harbours, excluding the regulation of international and national shipping and matters related thereto	No	
Stormwater management systems in built-up areas	No	
Trading regulations	No	
Water and sanitation services limited to potable water supply systems and domestic waste-water and sewage disposal systems	No	

Continued from previous page

Municipal / Entity Functions	Municipal / Entity Functions				
MUNICIPAL FUNCTIONS	Function Applicable to Municipality (Yes / No)*	Function Applicable to Entity (Yes / No)			
Constitution Schedule 5, Part B functions:					
Beaches and amusement facilities	No				
Billboards and the display of advertisements in public places	No				
Cemeteries, funeral parlours and crematoria	No				
Cleansing	No				
Control of public nuisances	No				
Control of undertakings that sell liquor to the public	No				

Facilities for the accommodation, care and burial of animals	No	
Fencing and fences	No	
Licensing of dogs	No	
Licensing and control of undertakings that sell food to the public	No	
Local amenities	No	
Local sport facilities	No	
Markets	No	
Municipal abattoirs	Yes	
Municipal parks and recreation	No	
Municipal roads	No	
Noise pollution	No	
Pounds	No	
Public places	No	
Refuse removal, refuse dumps and solid waste disposal	No	
Street trading	No	
Street lighting	No	
Traffic and parking	No	
* If municipality: indicate (yes or No	b); * If entity: Provide name of	
entity	·	TD

APPENDIX E - WARD REPORTING

		Functionality of W	ard Committees		
Ward Name (Number)	Name of Ward Councillor and elected Ward committee members	Committee established (Yes / No)	Number of monthly Committee meetings held during the year	Number of monthly reports submitted to Speakers Office on time	Number of quarterly public ward meetings held during year
Ward 1				· · · · · · · · · · · · · · · · · · ·	year
Ward 1					
Ward 1					TE

APPENDIX F1 - WARD INFORMATION

Ward Title: Ward Name (Number)

	Capital Projects: Seven Largest in 2011/12(Full List at Appendix N)				
				R' 000	
No.	Project Name and detail	Start Date	End Date	Total Value	
		Not	Not	R000	
		applicable	applicable		
	T F.1				

APPENDIX F2 - BASIC SERVICE PROVISION

	Basic Service Provision				
Detail	Water	Sanitation	Electricity	Refuse	Housing
Households with minimum service delivery	8244				
Households without minimum service delivery					
Total Households*					
Houses completed in year					

	APPENDIX F3 – Top Four Service Delivery Priorities for Ward (Highest Priority First)				
	Top Four Service Delivery Priorities for Ward (Highest Priority First)				
No.	No. Priority Name and Detail Progress During 2011/12				
	Not applicable	Not applicable			
		T F.3			

APPENDIX G - RECOMMENDATIONS OF THE MUNICIPAL AUDIT COMMITTEE 2008/09

	Municipal Audit Committee Recommendations				
Date of	Committee recommendations during Recommendations adopted (enter Yes); not adopted				
Committee	2012/2013	(provide explanation)			

REPORT TO COUNCIL ON THE REVIEW OF THE DRAFT ANNUAL FINANCIAL STATEMENTS AND THE DRAFT ANNUAL REPORT 2012/2013

The Audit and Performance Committee (hereinafter referred to as "APAC"), as an independent advisory committee appointed by the Council, was established in terms of Local Government: Municipal Finance Management Act no 56, 2003 (Chapter 14, Section 166) and Municipal Planning and Performance Management Regulations, Regulation 14(2).

The APAC is required in accordance with Sec 166 (2) (a) to advise the municipal council, the political office bearers, the accounting officer and the management staff on matters relating to:

- Performance Management
- Effective Governance
- Performance evaluation and;
- Compliance with the MFMA, DORA and any other applicable legislation.

Furthermore the MFMA section 166 (2) (b) the Audit committee is an independent advisory body which must review the annual financial statements to provide the Council of the Municipality with an authoritative and credible view of the financial position of the municipality, its efficiency and effectiveness and its overall level of compliance with this act, DORA and any other applicable legislations.

In discharging its responsibility, the APAC held a two special meetings to review Annual Report including AFS.

Date	Purpose
Audit and Performance Committee meeting	To provide the municipality with assurance as to whether the Annual financial statements are prepared in accordance with circular 50 of the MFMA and circular 65 issued in terms of the MFMA regulations.
Date: 26 th August 2013	Attendance by AC Members Mr LS Mofokeng- Chairperson Ms SJ Masite Mr TLA Gafane Ms MO Morata Mr X Khumalo Political Attendees: Hon Cllr NS Monyamane (Mayor) Cllr Louw (Portfolio Chairperson Finance) Attendance by Management: MM
	• IVIIVI • CFO

	 Senior Managers Chief Internal Auditor And other officials Other Stakeholders: AG (SA) Provincial Treasury COGHSTA The matters considered on the Annual financial statements were: Compliance of the AFS with the circular 50 Applicable GRAP standards Accounting policies of the municipality Prior year errors that were addressed. Accuracy and Completeness of the disclosure of PPE. Contingent liability Fruitless, wasteful and irregular expenditure were properly disclosed. All other matters relating to AFS review process.
Date: 28 August 2013	Review of the Annual report meeting by the Audit and Performance Committee:
	Attendance by AC Members
	Mr LS Mofokeng- Chairperson
	Ms SJ Masite
	Mr TLA Gafane

Ms MO Morata

Apologies:

• Mr X Khumalo

Attendance by Management:

- MM
- CFO
- Senior Managers
- Chief Internal Auditor
- And other officials

The Annual report containing the annual performance report as component K was considered by the committee and the following areas were highlighted on the review process:

Chapter 1:

• The foreword of the Mayor and the Municipal manager

Chapter 2:

 Governance component must be reviewed to highlight the internal audit role in terms of governance and also the inclusion of the report of the audit committee.

	The municipality's approved organisational structure to be included.	1
	Sec 79 and 80 Committee responsibilities must be clearly outlined.	
	<u>Chapter 3:</u>	
	 Verification of financial and performance information. 	
	In terms of component "K" management must ensure that information as	
	disclosed on this component is aligned to the AFS disclosures.	
	Disclosure of the service providers as per section 46 of the systems Act.	
	Where there was an underperformance of KPI's management must clearly	
	identify measures to be introduced to improve the situation.	
	Chapter 4:	
	The Audit Committee considered it as is.	
	<u>Chapter 5:</u>	
	That the AG (SA) audit findings for the 2011/2012 must be properly disclosed.	
Status Quo Reports	None	

Internal Audit reports submitted:

Audit and Performance Committee meeting date

Internal Audit reports:

No internal Audit reports were considered at these meetings as the meeting was mainly to discuss the Annual report.

Appreciation:

On behalf of the APAC I would like to express my appreciation to the Mayor, Chairperson of Finance, MM, Chief internal auditor, CFO and senior management for their commitment in supporting the efforts of the committee as mandated by legislation.

Mr LS Mofokeng

Audit and Performance Committee Chairperson

Date: 28/08/2013

APPENDIX H – LONG TERM CONTRACTS AND PUBLIC PRIVATE PARTNERSHIPS

	Long Term Contracts (20 Largest Con	tracts Entered	into 2012/13)	R' 000
Name of Service Provider (Entity or Municipal Department)	Description of Services Rendered by the Service Provider	Start Date of Contract	Expiry date of Contract	Project manager	Contract Value

PPENDIX J – DISCLOSURES OF FINANCIAL INTERESTS

	Disclosures	of Financial Interests
	Period 1 July	v 2011 to 30 June 2012
Position	Name	Description of Financial interests* (Nil / Or details)
Mayor	NS Monyamane	Nil
Chief Whip	RM Kekana	Nil
Councillors	MS Langa	Nil
	AS Magowa	Nil
	SP Mafuna	Nil
	W L Kola	Nil
	HP Louw	Nil
	JKleynhans	Nil
Councillor	E Boshoff	Nil
Municipal Manager	NP Magwala	Nil
Chief Financial Officer	D Eksteen	Nil
Manager: ID	FMS Modise	Nil
Manager : SDCS	MH Sebata	Nil
Manager : CSSS	PW Masetlha	Nil
Manager : OM	NP Magwala	Nil
Technician		Nil
DM: Planning		Nil
	sests to be disclosed even if they incurred fo	or only part of the year. See MBRR SA34A T J

Conclusion

The 2012/2013 AFS and 2012/2013 Draft Annual Report is a reflection of the financial standing of Mookgophong as at 30 June 2013 and I therefore certify that what ever is expressed in the 2012/2013 Annual Financial Statements and 2012/2013 Draft Annual Report has been seen by me.

Approved: NP Magwala

Municipal Manager

APPENDIX K: REVENUE COLLECTION PERFORMANCE BY VOTE AND BY SOURCE

APPENDIX K (i): REVENUE COLLECTION PERFORMANCE BY VOTE

						R' 000
	2010		2011/12		201	1/12 Variance
Vote Description	Actual	Original Budget	Adjusted Budget	Actual	Original Budget	Adjustment s Budget
Example 1 - Vote 1						
Example 2 - Vote 2						
Example 3 - Vote 3						
Example 4 - Vote 4						
Example 5 - Vote 5						
Example 6 - Vote 6						
Example 7 - Vote 7						

Example 8 - Vote 8						
Example 9 - Vote 9						
Example 10 - Vote						
10						
Example 11 - Vote						
11						
Example 12 - Vote						
12						
Example 13 - Vote						
13						
Example 14 - Vote						
14						
Example 15 - Vote						
15						
	-	-	-	-	-	-
Total Revenue by Vote	ed by dividing the differe	_ nce between actual and	original/adjustments bud	dget by the actual. This t	able is aligned to	

T K.1

APPENDIX K (ii): REVENUE COLLECTION PERFORMANCE BY SOURCE
PPENDIX L: CONDITIONAL GRANTS RECEIVED: EXCLUDING MIG
COMMENT ON CONDITIONAL GRANTS EXCLUDING MIG:
<u>Delete Directive note once comment is complete</u> – Use this box to provide additional information on grant benefits or conditions and reasons for acceptance.
TL.1
ICS

APPENDIX Q – SERVICE BACKLOGS EXPERIENCED BY THE COMMUNITY WHERE ANOTHER SPHERE OF GOVERNMENT IS RESPONSIBLE FOR SERVICE PROVISION

Comicae and Lacetions	whether or not act on agency basis)	Improper of books
Services and Locations	Scale of backlogs	Impact of backle
Clinics:		
Housing:		
Licencing and Testing Centre:		
Reseviors		
Schools (Primary and High):		
Sports Fields:		

ANDIX R – DECLARATION OF LOANS AND GRANTS MADE BY THE MUNICIPALITY

Declara	tion of Loans and (Grants made by the	municipality 2011,	/12
All Organisation or Person in receipt of Loans */Grants* provided by the	Nature of project	Conditions attached to funding	Value 2011/12 R' 000	Total Amount committed over

municipality		previous and future years
None		
* Loans/Grants - whet	her in cash or in kind	

APPENDIX S – DECLARATION OF RETURNS NOT MADE IN DUE TIME UNDER MFMA S71

MFMA Section 71 Return	s Not Made During 2011/12According to Reporting Requirements
eturn	Reason Return has not been properly made on due date

'	TS	

VOLUME II: ANNUAL FINANCIAL STATEMENTS